



OPERA PMS (ORACLE) PROPERTY MANAGEMENT

Manual de trabajo para soporte y desarrollo

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In this daily work manual you will find operations necessary for the support of Oracle's Opera PMS software, also in this manual pod You will find the description of the processes and procedures (SQL scripts) for the development of new work reports and an introduction to the development of Java JEE Web applications with AWS Amazon for the creation of Web Online reports that will allow you to view Opera data in real time through consultation web reports for SmartPhones, Tablets or PC.

Purchase the complete Manual for \$ 10.00.

Request it at WhatsApp <https://wa.link/0h1o6s> or Email operapms.com@gmail.com

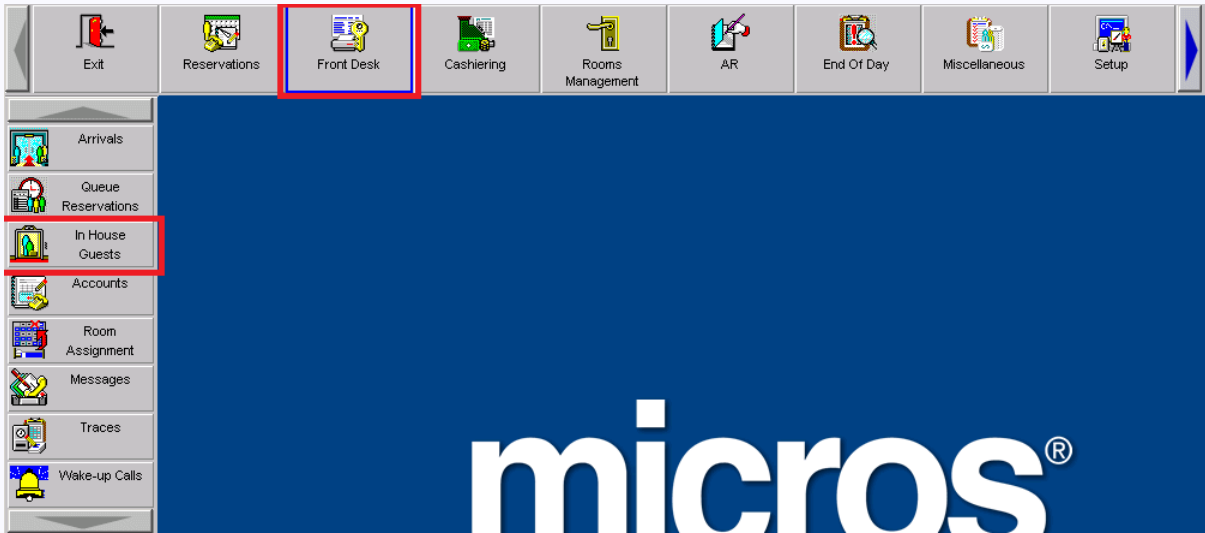
For support and assistance, join the WhatsApp group of the Opera PMS consultant community

<https://chat.whatsapp.com/LwyQEaceWBM9Ynotd3PRhd>

Issuance of vouchers, Invoices and Tickets from Opera PMS

In order to issue a Ballot, we must verify that the client has the field "Tax Type "as TICKET in the Client's profile.

enter the menu "Front Desk" option "In House Guests" to list all customers who are staying at the Hotel.



On the "In House Guest" screen, select the client for whom you want to verify the Tax Type of their profile and select the radio button "Profile".

Room No. <input type="text"/>	First Name <input type="text"/>	CRS No. <input type="text"/>	
Name <input type="text"/>	Corp. No. <input type="text"/>	Conf. No. <input type="text"/>	
Company <input type="text"/>	Block <input type="text"/>	Mem. Type / No. <input type="text"/>	
Group <input type="text"/>	Arrival From <input type="text"/>	Arrival To <input type="text"/>	
Source <input type="text"/>	IATA No. <input type="text"/>	Party <input type="text"/>	
Agent <input type="text"/>	Postal Code <input type="text"/>	Communication <input type="text"/>	
Contact <input type="text"/>			

* Name	Room	Room Type	Arrival	Departure	Rms	Prs	Status	Mem. Level
B...IMPULSA	9119	PM	06-03-19	15-03-19	1	0/0	CHECKED IN	
* Child, Tzi H...	0220	SK	06-03-19	13-03-19	1	1/0	CHECKED IN	
COMPANIA PERUANA DE	9140	PM	06-03-19	15-03-19	1	0/0	CHECKED IN	
G... ..	9016	PM	06-03-19	16-03-19	1	0/0	CHECKED IN	
GPO NESTLE PERU	9004	PM	06-03-19	15-03-19	1	0/0	CHECKED IN	
GRUP... ..	9000	PM	06-03-19	18-03-19	1	0/0	CHECKED IN	
Jimenez Zune, Paul	9010	PM	06-03-19	16-03-19	1	0/0	CHECKED IN	
L... ..	0832	SK	06-03-19	13-03-19	1	1/0	CHECKED IN	
M... ..	0604	SK	06-03-19	15-03-19	1	1/0	CHECKED IN	
MEGASHOW S.A.	9104	PM	06-03-19	15-03-19	1	0/0	CHECKED IN	
PRODUCTOS AVON S.A.	9102	PM	06-03-19	15-03-19	1	0/0	CHECKED IN	
BNI PERU SAC	9121	PM	07-03-19	13-03-19	1	0/0	CHECKED IN	

Routing
Traces
Profile Notes

Search

Advanced

Clear

New

Cancel C/]

Cancel

Profile

Options

Edit

Close

The "Individual Profile" screen shows the most important customer data. on this screen select the option button "More Fields".

The screenshot shows the 'Individual' profile screen in Oracle Opera PMS. The 'More Fields' tab is highlighted with a red box. The form is divided into several sections:

- Address Information:** Includes fields for Last Name (G...), First/Middle (H...), Language/Title (S...), Address (GUATEMALA), City, Postal Cd./Ext., and Country/State (GT).
- Internal Information:** Includes Salutation (Estimada señora), Date of Birth (XXXXXX), VIP (VIP2), ID Type (PASSPORT), ID Number (XXXXXXXX97), ID Country (GT), Ref. Curr. (USD), Bus. Seg., Mail Action, Mailing List, Keyword, and email FA (hei@gmail.com).
- Communications:** Includes EMAIL (hei@boardlav.com) and other communication options.
- Attributes:** Includes Rate Code, AVR No., Member No., Last Room (1418), Member Level, Last Rate (115.00), and Last Visit (06-03-19).
- History Information:** Includes fields for Rate Code, AVR No., Member No., Last Room, Member Level, Last Rate, and Last Visit.

 A search dropdown is visible on the left, and 'Attachments', 'Comm.', and 'Notes' buttons are at the bottom. The 'More Fields' tab is highlighted with a red box.

On the “More Fields” screen make sure the Tax Type field is marked with the TICKET option and select the OK option button.

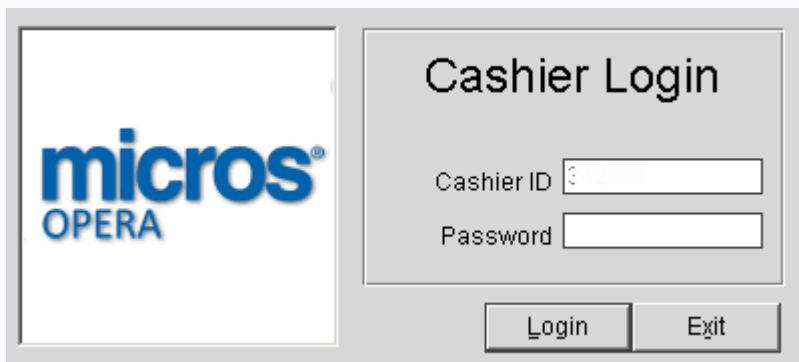
The screenshot shows the 'More Fields' dialog box. The 'Tax Type' dropdown menu is highlighted with a red box and set to 'BOLETA'. Other fields include R.U.C., Guest Type, and various other input fields. 'OK' and 'Close' buttons are at the bottom.

Upon returning to the “Individual Profile” screen, select the “Save” option button to save the changes made, then click on the Ok and Close button.

With this we make sure that the client has the Tax Type as TICKET, which will allow us to generate the receipt of payment type Ticket.

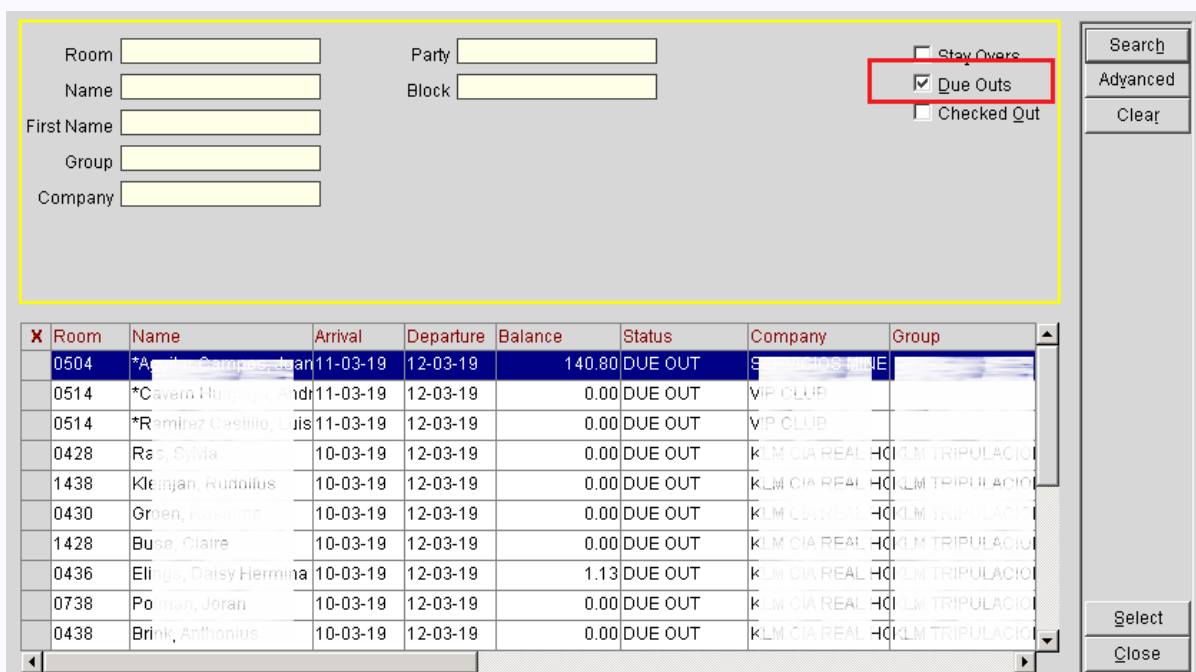
Enter the menu "Cashiering" option "Billing" to show the clients that are hosted for which it is possible to generate a proof of payment for any concept of stay, consumption or services.

Previously, the Login screen will be shown to request the ATM access credentials.



On the In "House Guest Search" screen, filter the "Due Outs" records, which are the records of clients pending departure, clients who are staying and consume the services that the Hotel offers to which a payment receipt must be generated. , in this case a Ballot.

Select the "Due Outs" option and click on the "Search" option button.



On the "House Guest Search" screen, select the customer record for which you want to generate the payment slip and then click on the "Select" button. , The " Billing "screen will be displayed.

Room Party Stay Overs
 Name Block Due Outs
 First Name Checked Out
 Group
 Company

X Room	Name	Arrival	Departure	Balance	Status	Company	Group
0504	*A...	11-03-19	12-03-19	140.80	DUE OUT	S...	
0514	*C...	11-03-19	12-03-19	0.00	DUE OUT	V...	
0514	*Ramirez...	11-03-19	12-03-19	0.00	DUE OUT	V...	
0428	Ros, Sylvia	10-03-19	12-03-19	0.00	DUE OUT	KLM CIA REAL H...	CKLM TRIPULAC OI
1438	Keinjan, Rudolfus	10-03-19	12-03-19	0.00	DUE OUT	KLM CIA REAL H...	CKLM TRIPULAC OI
0430	Gleen, Rosanne	10-03-19	12-03-19	0.00	DUE OUT	KLM CIA REAL H...	CKLM TRIPULAC OI
1428	Buse, Chan	10-03-19	12-03-19	0.00	DUE OUT	KLM CIA REAL H...	CKLM TRIPULAC OI
0436	Elinge, Daisy Herrera	10-03-19	12-03-19	1.13	DUE OUT	KLM CIA REAL H...	CKLM TRIPULAC OI
0738	Polman, Joran	10-03-19	12-03-19	0.00	DUE OUT	KLM CIA REAL H...	CKLM TRIPULAC OI
0438	Bink, Anthonius	10-03-19	12-03-19	0.00	DUE OUT	KLM CIA REAL H...	CKLM TRIPULAC OI

On the "Billing" screen, the customer's account details are displayed. It is important to indicate that on this screen you can have up to 8 Windows, windows that will allow us to classify the customer's accounts and generate receipts for each Window.

Note that Window (02) has an account of 140.80 USD that is not yet paid and that Window (03) has an account of 32.00 USD that is paid through the VISA payment method.

Select Windows (02) and click on the option button "Check Out", the "Payment" screen will be displayed.

Balance Arrival Company Rate Code USD Prs
 Status Depart Group Rate Rm. Type

(1) A	(2) S	(3) A	(4)
0.00	140.80	0.00	0.00
X Date	X Date	X Date	X Date
Code	Code	Code	Code
Description	Description	Description	Description
Amount	Amount	Amount	Amount
	11-03 1100 Alojamiento Paquete 110.00	11-03 9010 Visa -32.00	
	11-03 8000 IGV 18% 19.80	11-03 1080 Ajuste Alojamiento 25.00	
	11-03 8001 Servicio 10% 11.00	11-03 8000 IGV 18% 4.50	
		11-03 8001 Servicio 10% 2.50	

AgUILAR Ca, ...

On the "Payment" screen, select the "Payment Code" option to "Cash Dollars", the Currency option to USD, in the Amount field indicate the amount 140.80 and in the Reference field indicate

a description of the account, then click on the option button Post with this the payment is loaded to the system and the account is closed.

Payment Code: 9000 Cash Dolares
 Currency: USD US Dollar
 Amount: 140.80 USD
 Reference: PRUEBA
 Print Folio

In the next screen PoPop indicate No, to send the receipt to the digital tax document issuer program in your Country (or Electronic Invoicing of the Central Tax Administration)

OPERA
 Would you like to print a receipt?

 Waiting for Response from Fiscal Program

This process of sending the voucher data to the central tax administration of your country, printing the voucher with the data of the voucher number, QR code.

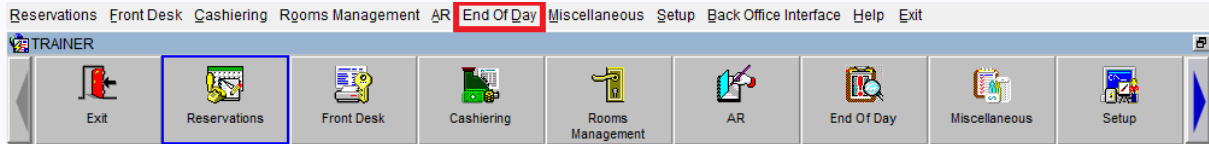
At the end of the process, a record for -140.80 (negative) is shown in the account window, indicating the closure of the account.

(2): SERVICIOS INFERIA INC SUCI				0.00
X	Date	Code	Description	Amount
	12-03	9000	Cash Dolares	-140.80
	12-03	8000	IGV 18%	19.80
	12-03	8001	Servicio 10%	11.00
	11-03	1100	Alojamiento Paquete	110.00

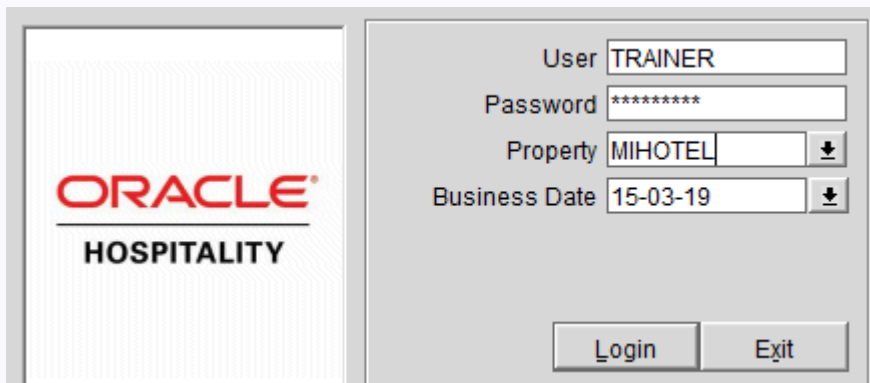
Closing of Day Process or Audit with Opera PMS

The closing of day allows updating the business date (Business Date) to the current operation date, in addition the closing process is very important for the generation of hotel management reports.

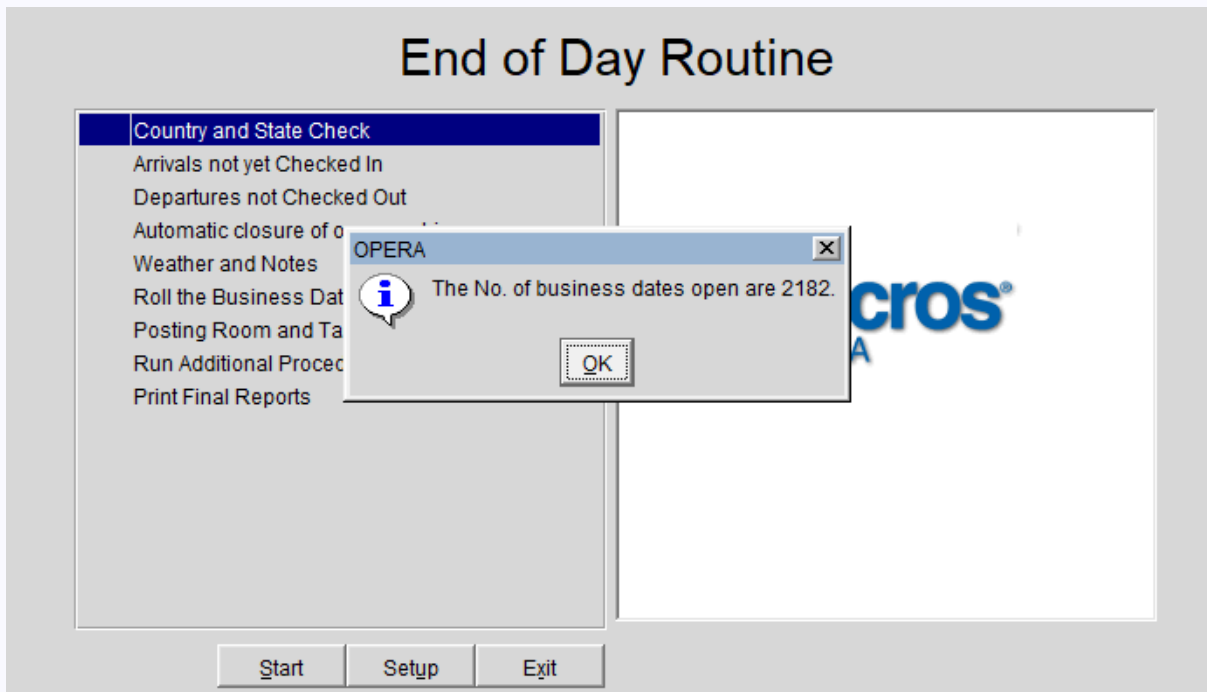
Enter the "End of Day" option menu and select the "Night Audit" menu.



The "End of Day Login" form will be displayed and select the "Business Date" that we wish to close.



The "End of Day Routine" screen will be displayed, which will validate the conclusion of the processes that allow the proper closing of the day.



Click the OK button and then click the Start button.

Opera shows you the pending arrivals or reservations for Check In not yet registered, which must be registered, this also alerts us about the status of pending arrivals.

Arrivals not yet Checked In - Confirmation No. 2875889

Name	First Name	CRS No
Company	Corp. No.	Conf/Cxl No.
Group	Block	Mem. Type / No.
Source	Arrival From: 14-03-19	Arrival To
Agent	IATA No.	Party
Contact	Postal Code	Communication
Custom Ref.		

Guests who have not arrived yet will be listed as NOSHOW.

* Name	Arrival	Departure	Status	Room	Room Type	Prs	Rms	Mem. Level
AL...	14-03-19	23-03-19	GPO CONFIR		SS	9/0	9	
ARMAS YAVA, LOURDES ADEL	14-03-19	24-03-19	GPO CONFIR		SS	1/0	9	
BARCAS, MARI CARMEN	14-03-19	24-03-19	GPO CONFIR		SS	10/0	7	
BARCAS, MARI CARMEN	14-03-19	17-03-19	GPO CONFIR		SS	3/0	3	
Berghuis, Marijn	14-03-19	16-03-19	6PM	1436	EK	1/0	1	
Besseling, Jolanda Johanna Ca	14-03-19	16-03-19	GPO CONFIR	0530	SK	1/0	1	
Blijleven, Irma Dytella	14-03-19	16-03-19	GPO CONFIR	0528	SK	1/0	1	
Borgstein, Albert Pieter	14-03-19	16-03-19	GPO CONFIR	1428	EK	1/0	1	
* Cerda Soto, Rene	14-03-19	17-03-19	GTD T CDTO	0420	ST	1/0	1	
* Cerdan, share	14-03-19	17-03-19	GTD T CDTO	0420	ST	1/0	1	
CLAUDIO TRUJILLO ROLF VLA	14-03-19	16-03-19	6PM		SK	2/0	1	
Costa de Sousa, Caio	14-03-19	15-03-19	GTD T CDTO	0408	ST	1/0	1	

No Post

To continue with the closing of the day, it is important to check in for all arrivals on the date that is closing in order to continue with the process.

After assigning the Room and the Rate, click on the Check In option button.

If the Check In is successful, the registration must leave the check-in pending list. Continue with this process until the check-in pending registration tray is left without records.

During the validation of the pending Check Out records, the "Guests At Home" screen is displayed, for which the corresponding Check Out must be generated before continuing with the closing process.

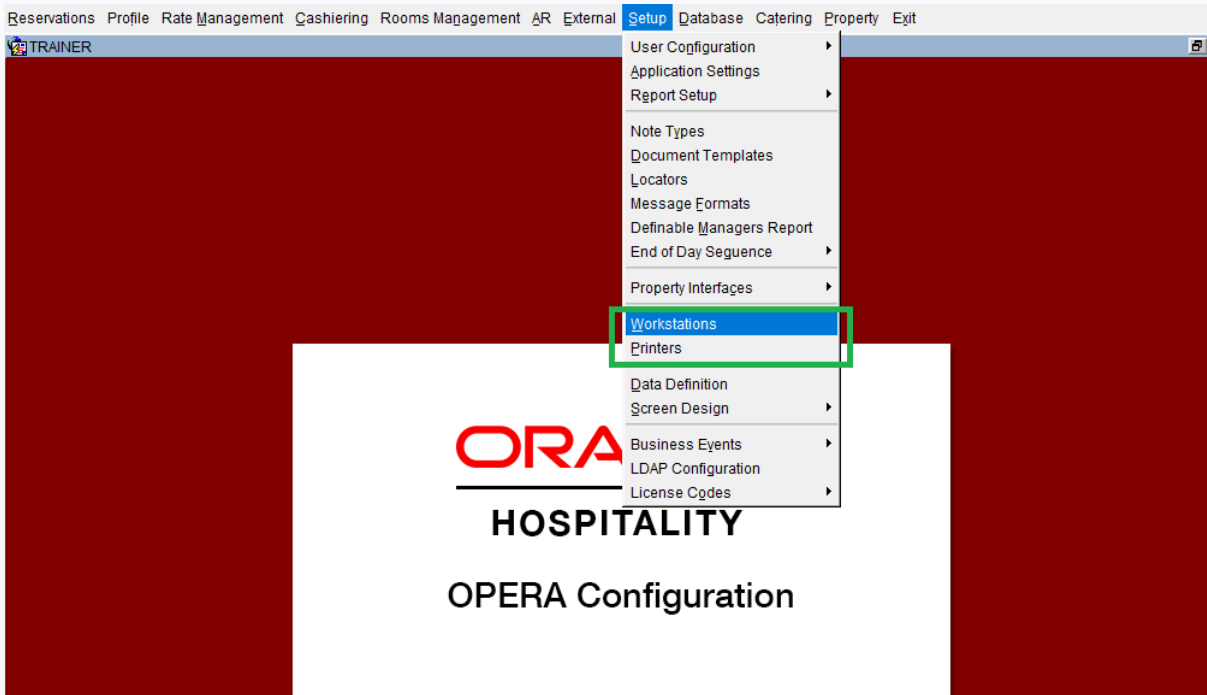
The screenshot shows a search form with the following fields: Room, Block, Name, Room Type, First Name, Custom Ref, Group, Pay. Type, Agent, and Company. Below the form is a table of reservations with columns: X, Room, Name, Arrival, Departure, Balance, Status, Custom Ref, and Room Type. The table contains several rows of reservation data.

X	Room	Name	Arrival	Departure	Balance	Status	Custom Ref	Room Type
	9011	YIN HE YHP190312	09-03-19	14-03-19	159.51	DUE OUT		PM
	9012	AGRICOLA HOJA RED	11-03-19	14-03-19	896.00	DUE OUT		PM
	9105	VIVRA COMUNICACION	12-03-19	14-03-19	-725.00	DUE OUT		PM
	9124	REAL SYSTEMS S A	13-03-19	14-03-19	-2,534.33	DUE OUT		PM
	9108	MERCADO NEGRO AD	14-03-19	14-03-19	0.00	DUE OUT		PM
	9143	BID	14-03-19	14-03-19	24,570.40	DUE OUT		PM
	9203	E. B. PAREJA LECARO	14-03-19	14-03-19	0.00	DUE OUT		PM

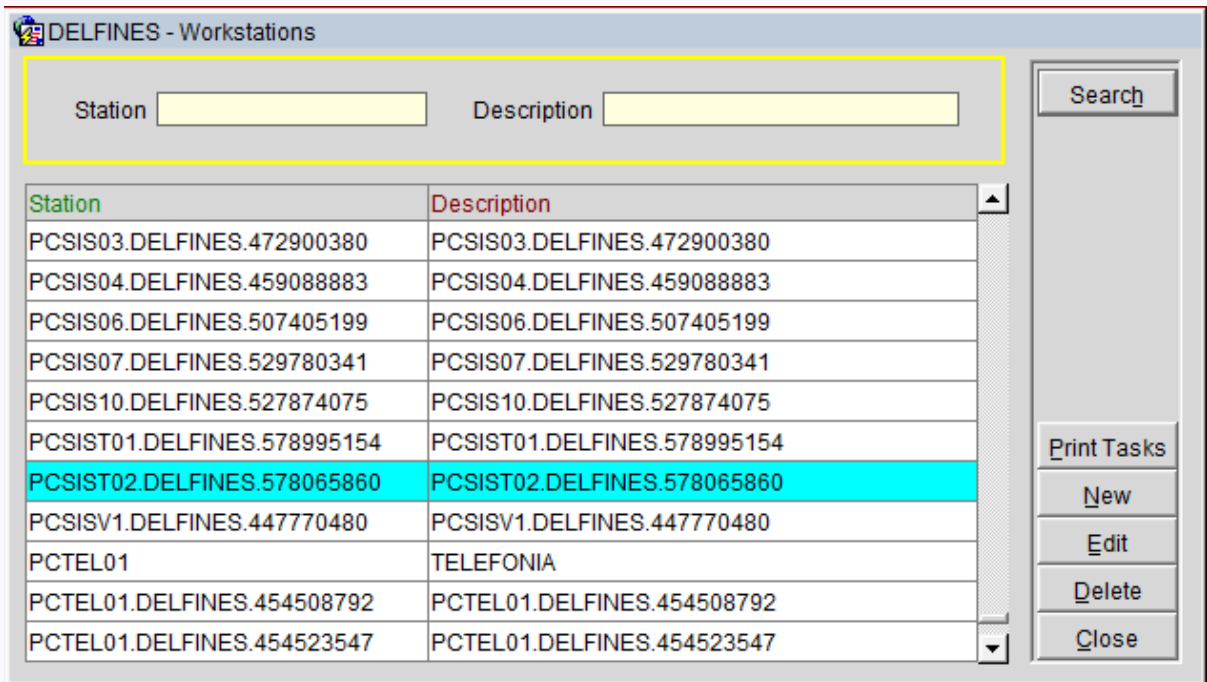
Before proceeding with the Checkouts, it is important to configure the printtasks necessary for printing the CheckOut.

The screenshot shows a payment form with the following fields: First Name, Group, Agent, Company, Payment Code (9000), Currency (USD), Amount (159.51), and Guest (YIN HE YHP190312). A dialog box titled 'OPERA' is displayed, containing the message: 'Please setup GST FOLIO printer task for PCSIST02. DELFINES.578065860 terminal.' The dialog box has an 'OK' button. Below the dialog box, there is a 'Print Folio' checkbox and 'Post' and 'Close' buttons.

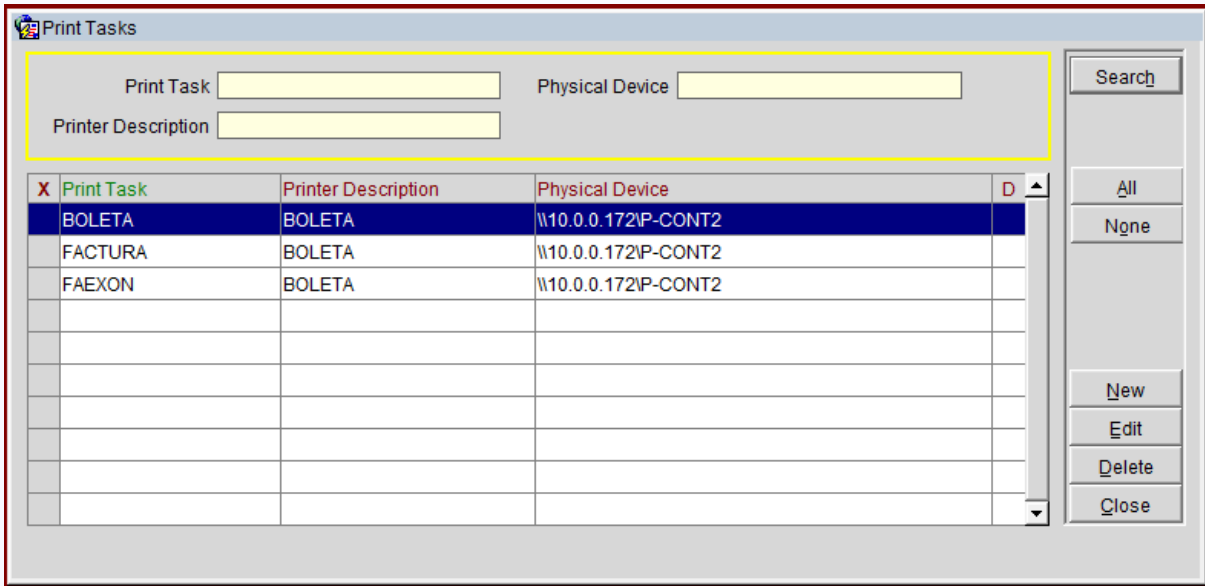
Log in with the supervisor role, select the Configuration option, in the Configuration screen, select the Workstation menu option.



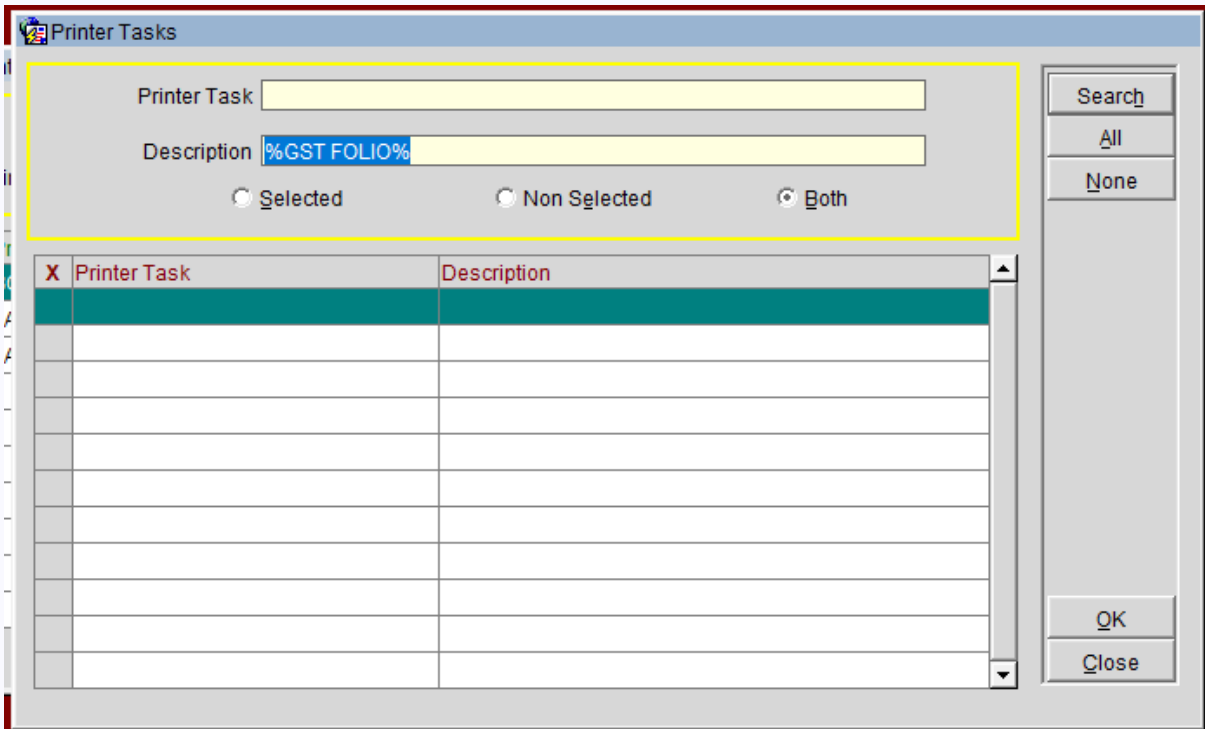
Select the WorkStations corresponding to the current work pc, which is usually highlighted in blue.



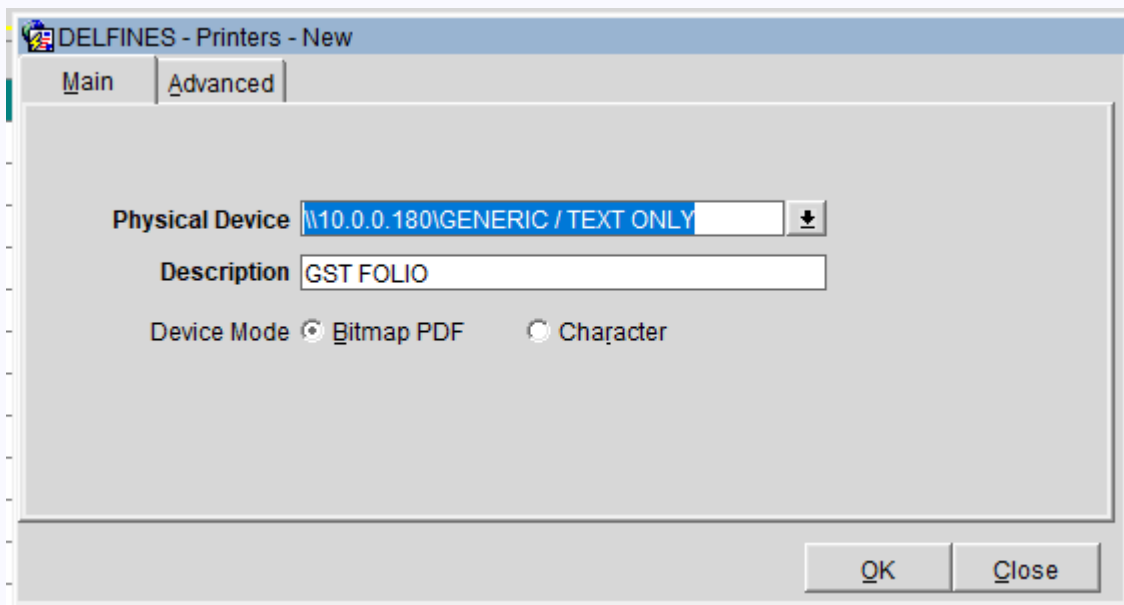
Click on the Print Tasks option button to display the Print Task screen.



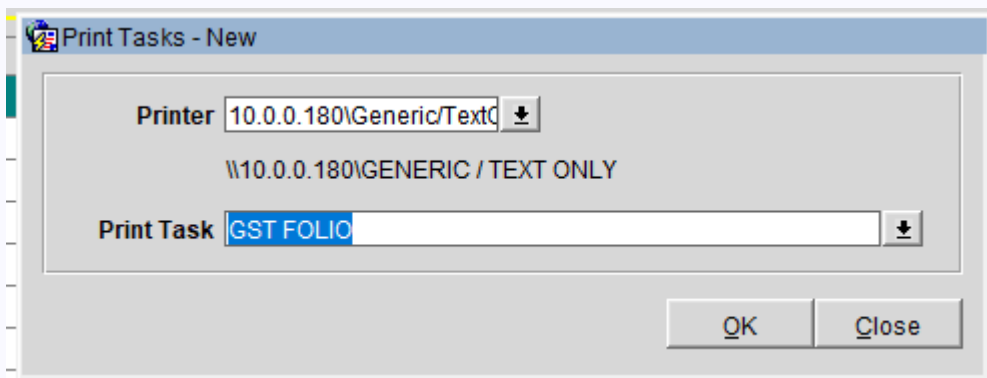
Within this screen, click the New button.



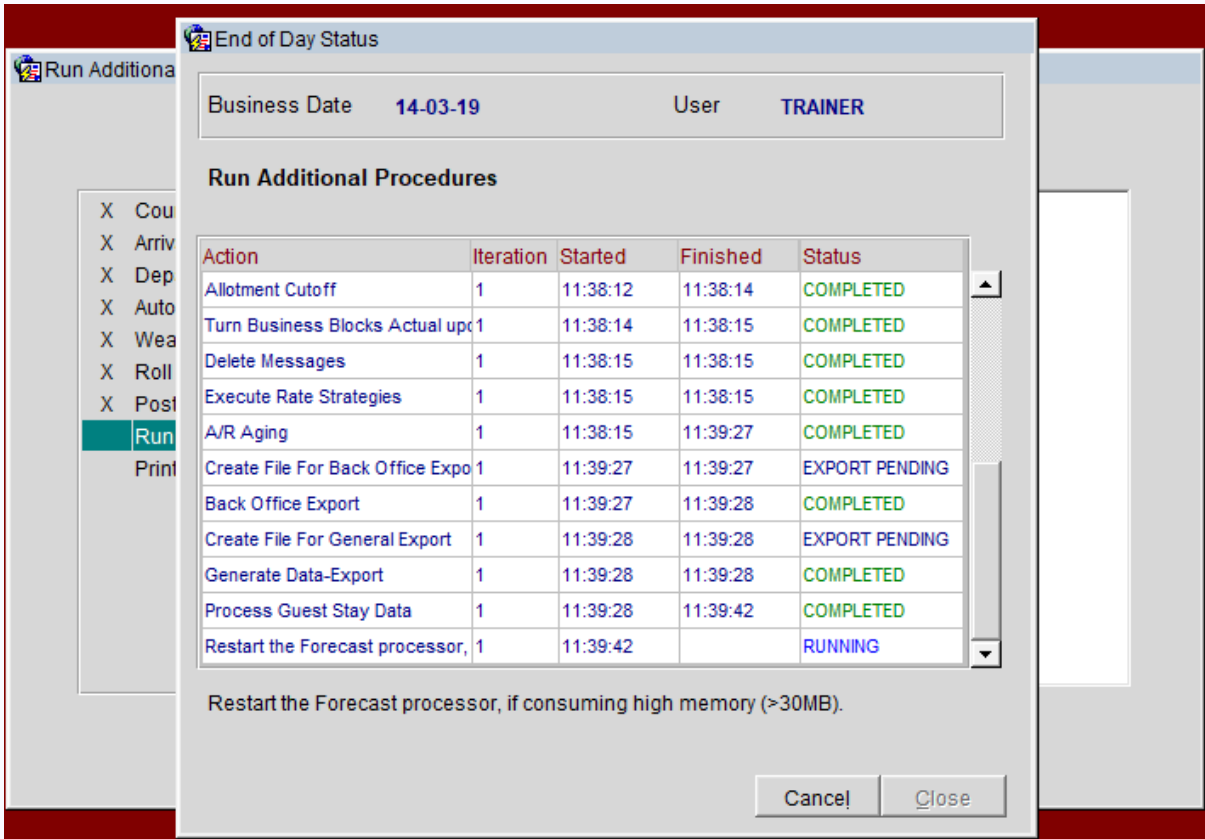
If the Printer Task is not displayed on the screen, it must be registered on the Printers screen, select the option menu Printers, the screen will be displayed, and click on New



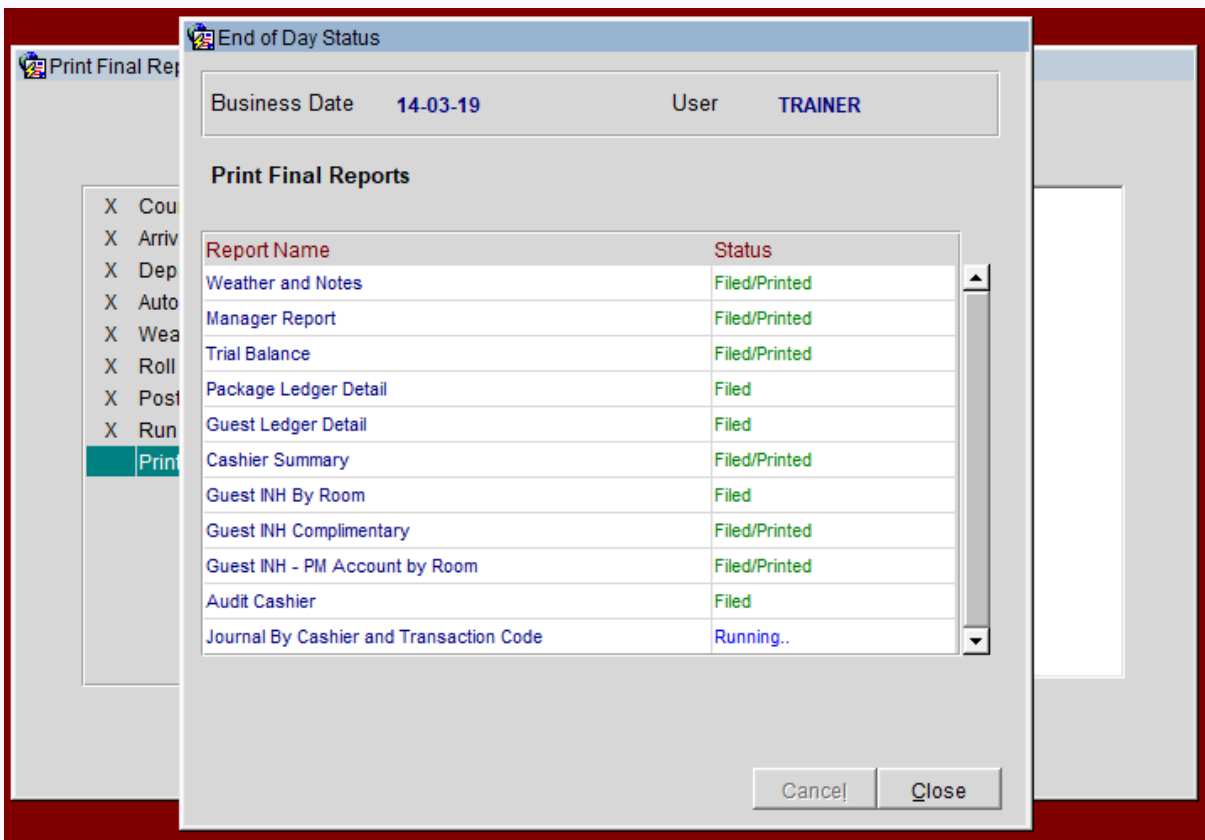
Create the required print task, then in the WorkStation add the necessary PrintTask.



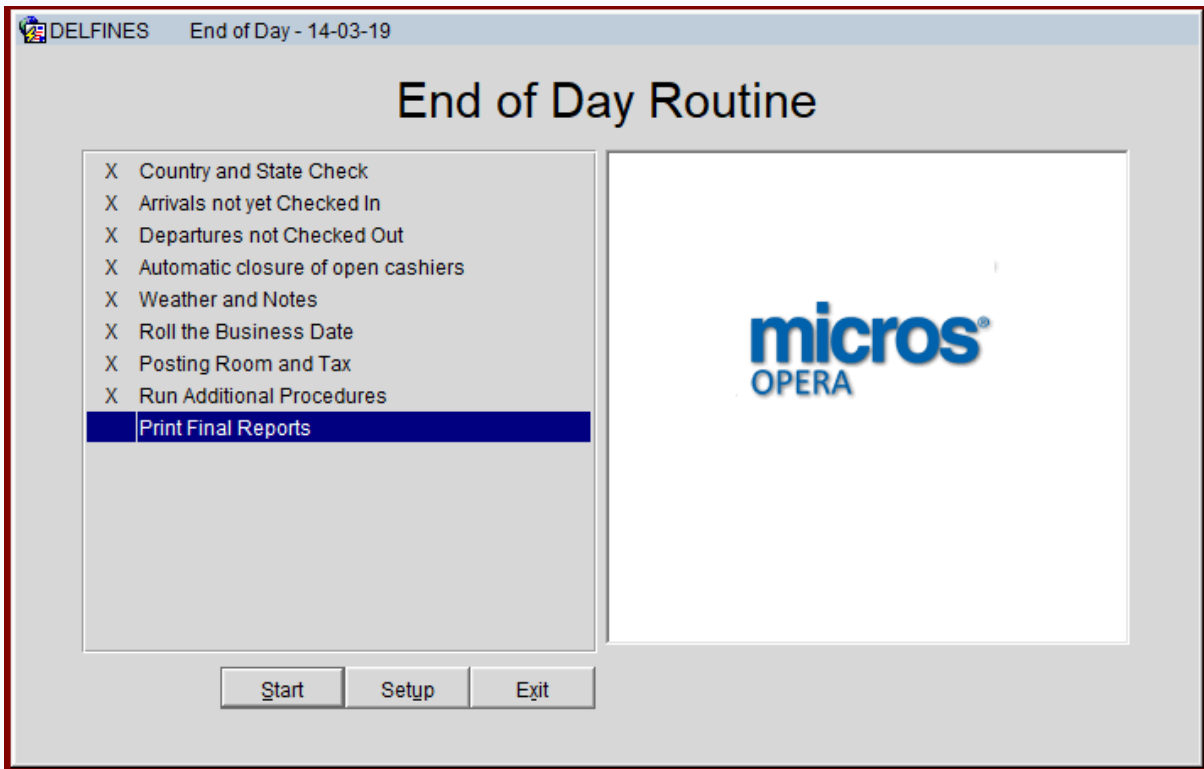
Opera will begin to close the day and complete all pending operations for a proper closing.



The closing process also prints the pending reports of the day's operations.



At the end of the closing process for the day, the printing of the final report is requested.



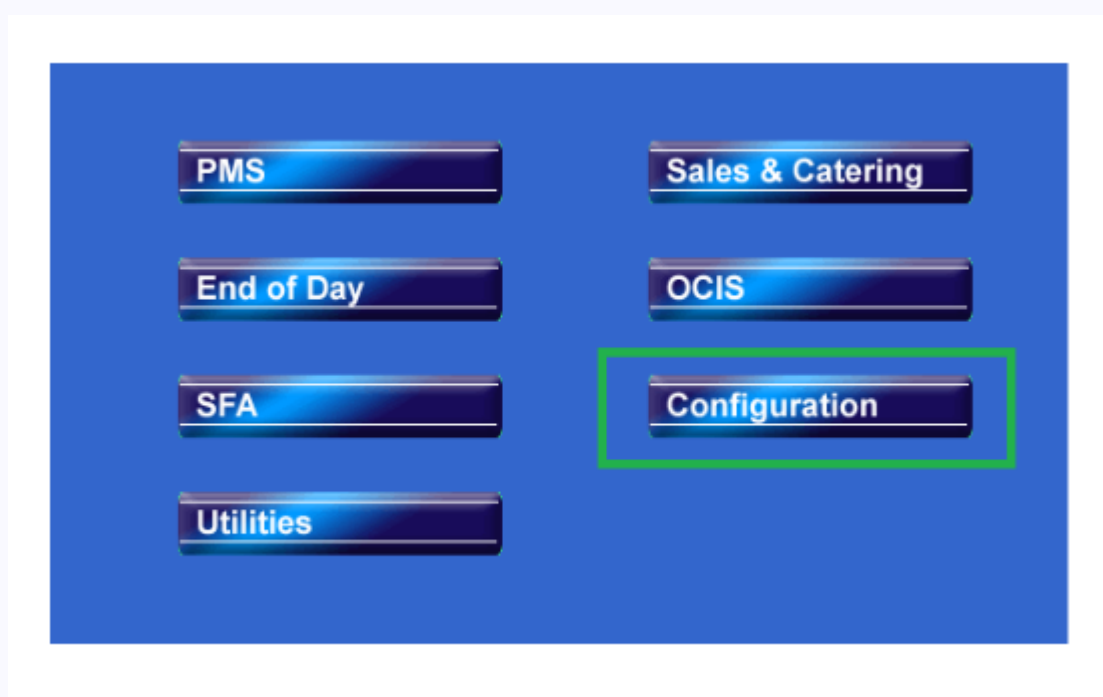
Configuration of Rate Strategy in Opera PMS

The rate strategy allows us to control the price restrictions (discounts and surcharges) that we wish to apply to room reservations according to the occupancy or availability of the hotel rooms.

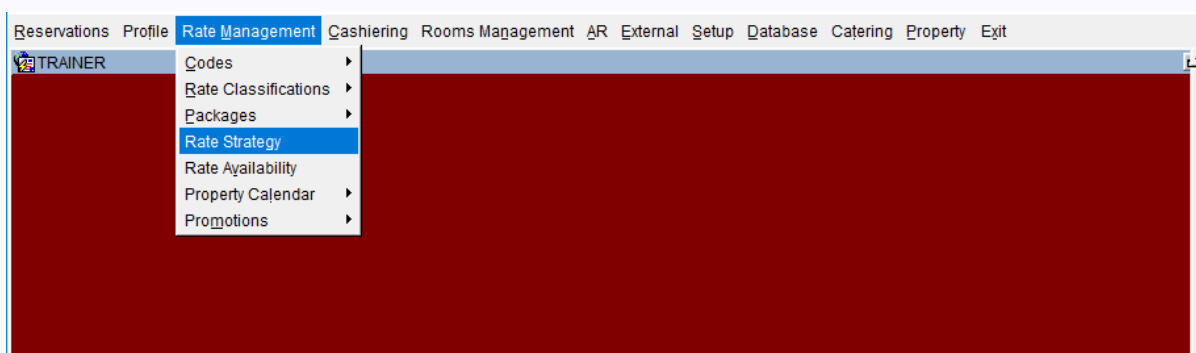
For example, if the rooms of a certain category are sold with a discount until they exceed 10% of occupancy, once this percentage of occupancy is exceeded, the discount is withdrawn and the remaining 90% is sold without any discount.

We want this restriction to apply for check-ins from 05/01/2019 to 05/31/2019, we want to control the restrictions during the month of March and the month of April, that is, from 03/01/2019 to 04/30/2019.

In Opera we enter the configuration module.



Then we select the Rate Strategy option.



On the Rate Strategy screen we will define the rate strategy according to the established conditions.

You should always define two strategy registers the rate strategy and its counterpart. In other words, rates are defined for reservations greater than 10% occupancy and the registration of rate strategies for reservations less than 10% occupancy.

Rate strategy for a specific pricing code called CRESP.

X	Rate Code	Description
X	CRESP	CORPORATIVA ESPECIAL

For check-ins or arrivals from May 1, 2019 to May 31, 2019

The screenshot shows the 'Rate Strategy - Edit' dialog box with the following configuration:

- Rate Category:** (empty dropdown)
- Room Type:** (empty dropdown)
- Rate Code:** CRESP
- Condition:** If Occupany Reaches
- Value:** 10
- Radio Buttons:** Perc (selected), Flat
- Restriction Types:** Closed
- Restriction Dates:** From 01-05-19 to 31-05-19
- Control Dates:** 01-03-19 to 30-04-19
- Days:** Sun, Mon, Tue, Wed, Thu, Fri, Sat (all checked)
- Days in Advance:** (empty) to (empty)
- Sequence:** 1

Buttons: OK, Close

whose sales or reservations are made from March 1 to April 30, we also define its counterpart of the restriction

The screenshot shows the 'Rate Strategy - Edit' dialog box with the following configuration:

- Rate Category:** (empty dropdown)
- Room Type:** (empty dropdown)
- Rate Code:** CRESP
- Condition:** If Occupany is Less
- Value:** 10
- Radio Buttons:** Perc, Flat
- Restriction Types:** Open
- Restriction Dates:** From 01-05-19 to 31-05-19
- Control Dates:** 01-03-19 to 30-04-19
- Days:** Sun, Mon, Tue, Wed, Thu, Fri, Sat (all checked)
- Days in Advance:** (empty) to (empty)
- Sequence:** 2

Buttons: OK, Close

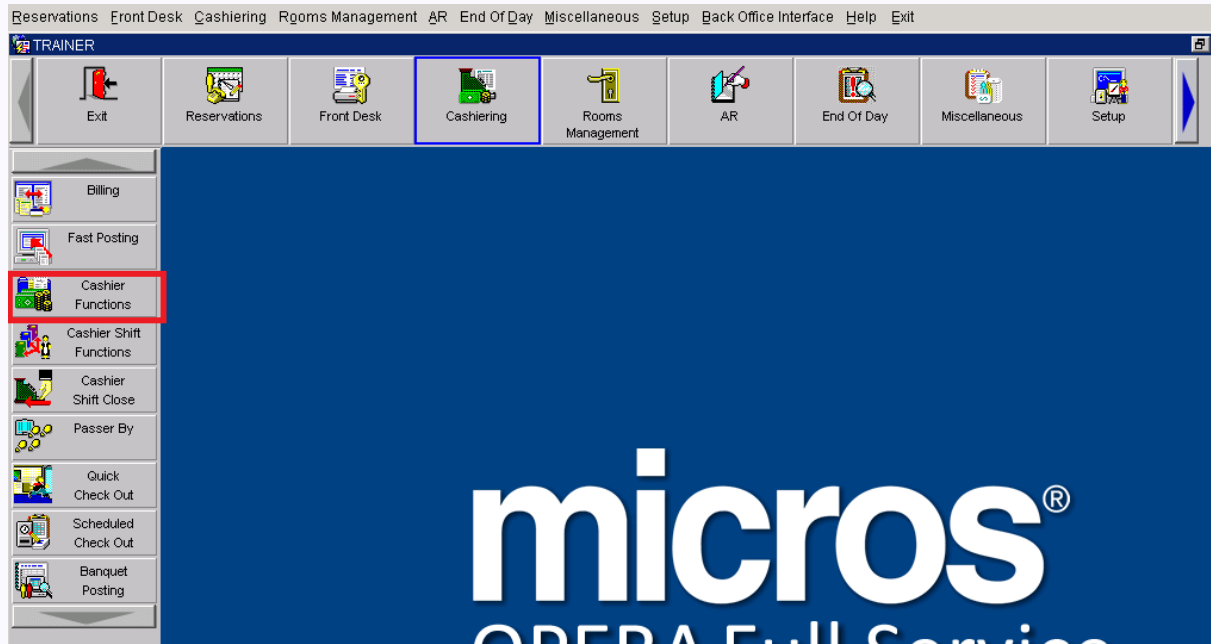
therefore in the Rate screen Strategy must have 2 records per rate restriction.

Room Type	Rate Category	Rate Code	Control Dates	Restriction Dates	Condition	Restriction	Value	Type	Seq
		CRESP	01-03-19 - 30-04-19	01-05-19 - 31-05-19	If Occupancy is Less	Open	10	P	2
		CRESP	01-03-19 - 30-04-19	01-05-19 - 31-05-19	If Occupancy Reaches	Closed	10	P	1

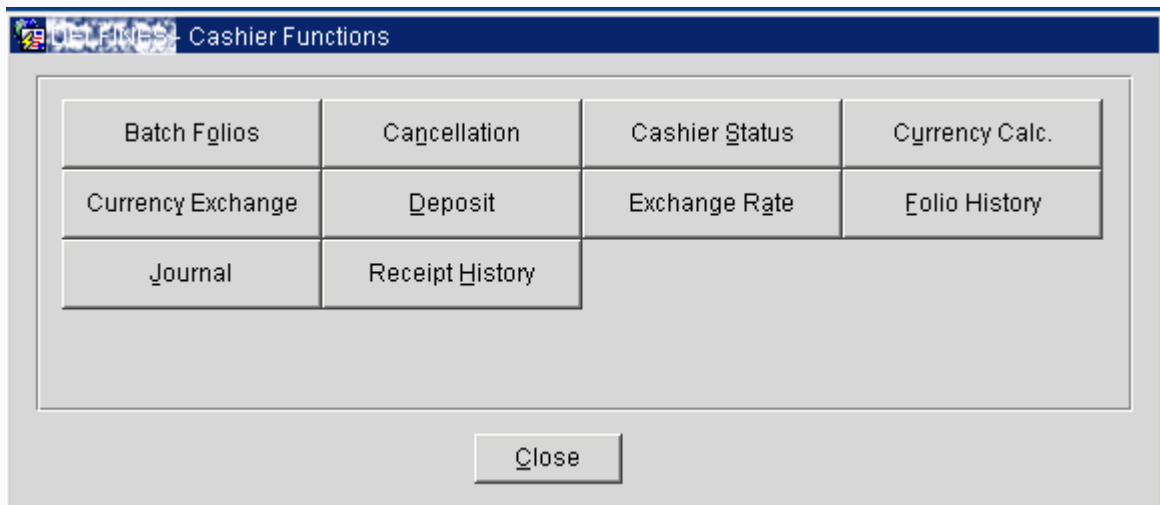
Then we test the defined rate strategy at the time of booking.

Credit Notes through Credit Bill in Opera PMS We will

make credit notes through CREDIT BILL, enter the Cashiering menu, Cashier Functions option
The Cashier Functions



form will be displayed



Select the Folio History option the Flio History form will be displayed

Folio History

Date: 11-03-19 Folio No.: Check Out AR
 Passer By Noshow
Room: Credit Card No.: Credit Bill
Name: Invoice No.:
First Name: Fiscal Bill No.:

X	Folio No.	Date	Name	Wnd.	Folio Amount	Queue Name	Payee Name
	6713	11-03-19	Ortiz-Cordero, Andres Cedra	4	17.46	F0004	Ortiz-Cordero, Andres Cedra
	6714	11-03-19	GPO ABBOTT LABORATOR	2	9,676.80	F0004	ABBOTT LABORATOR
	13231	11-03-19	Pardo Burga, Carlos Eduard	2	159.50	FAEXON	Pardo Burga, Carlos E
	13232	11-03-19	Linsen, Peter Michael	2	775.50	FAEXON	Linsen, Peter Michael
	13233	11-03-19	GPO PERU J & C - MARZO	4	660.00	FAEXON	PERU J & C TOURS E
	13234	11-03-19	Gil Mazon, Luis Francisco	2	110.00	FAEXON	VIAJES PACIFICO S.A.
	13235	11-03-19	Colston Martí, Ignacio Vicent	2	110.00	FAEXON	VIAJES PACIFICO S.A.
	13236	11-03-19	Vera Benitez, Ana Isabel	2	1,600.50	FAEXON	Vera Benitez, Ana Isab
	13237	11-03-19	Subotka, Zdenek	1	148.90	FAEXON	Subotka, Zdenek
	13238	11-03-19	Bernedo Ovalle, Monica Alaja	2	327.80	FAEXON	Bernedo Ovalle, Monic

Print Phone Details

** Consider that only Credit Notes can be issued through CREDIT BILL to vouchers that have been issued one day in advance, otherwise Opera disables the Credit Bill option button, for example, as of today, March 12, only credit notes are allowed to be issued. credit through Credit Bill of vouchers issued until March 11.

** Another consideration to take into account is that the issuance of credit notes must correspond to the series category of the payment receipt, that is, if the series category is F010, credit notes must be issued with the F010 series. if the series category is B011, credit notes must be issued with the B011 series in that correlation. If this correlation does not occur, there is a risk that the central tax administration will reject the credit note issued.

** For this correlation to take place, it is very important that when issuing credit notes, the Tax Type field of the Client's Profile must be changed.

For example, for the issuance of the credit notes for the invoice voucher of the client Liu, Fang

Folio History

Date: 11-03-19 Folio No.: Check Out AR
 Room: Credit Card No.: Passer By Noshow
 Name: Invoice No.: Credit Bill
 First Name: Fiscal Bill No.:

No.	Date	Name	Wnd.	Folio Amount	Queue Name	Payee Name
18	11-03-19	Borrego Ovalle, Monica Aleja	2	327.80	FAEXON	Borrego Ovalle, Monica Aleja
19	11-03-19	Gallardo Aguilar, Oscar Eduar	2	242.00	FAEXON	Gallardo Aguilar, Oscar Eduar
16	11-03-19	Zhang, Qingshua	2	102.40	FACTURA	AMERICAN AIRLINES INC. SUC
7	11-03-19	Liu, Fang	2	102.40	FACTURA	AMERICAN AIRLINES INC. SUC
10	11-03-19	Wang, Yanyan	2	172.00	FACTURA	AMERICAN AIRLINES INC. SUC
19	11-03-19	Yuan, Gangwen	2	102.40	FACTURA	AMERICAN AIRLINES INC. SUC
10	11-03-19	Combaro Pedriguez, Alek Entr	2	102.40	FACTURA	AMERICAN AIRLINES INC. SUC
11	11-03-19	GPO PERU J & C - MARZO	3	0.00	FACTURA	GPO PERU J & C - MARZO
12	11-03-19	GPO PERU J & C - MARZO	3	-660.00	FACTURA	PERU J & C TOURS E.I.R.L.
13	11-03-19	Martinez, Ricardo Edgard	2	153.60	FACTURA	ZEUS ENERGY S.A.C.

Print Phone Details

Enter the Reservations Menu Profiles option, in the Profile Search screen find and select Client Profile.

Profile Search

Name: Liu, Fang City / Postal Cd.: Client ID.:
 First Name: Mem. Type / No.:
 View By: View All Keyword: Corp No.:
 Neg. Rates Show Inactive Communication: A/R No.:
 A/R No. Passport No.:

\$	Name	Address	City	Postal Code	Company	A/R No.	VIP	Rate Coc
	LIU, FANG							
	Liu, Fang	China						
	LIU, FANG							
	Liu, Fang	CHINA						
	LIU, FANG						VIP2	
	LIU, FANG							
	LIU, FANG							

Individual: Liu, Fang

Future

Room	Room Type	Arrival	Departure	Rooms	Status	Group/Company	Travel/Source

Click on the Edit option button to display the Individual Profile form with the client's data,

Select the More Fields option button to view the Tax Type options

To properly generate the invoice credit note it is important to change the Tax Type of the Profile from the Client to INVOICE.

More Fields

Tax Type **FACTURA** ↓

R.U.C.

Est. Civil ↓

Hijos ↓

Conyugue

Bd. Conyugue

Aniversario

Guest Type ↓

Profession

Delfines Preferred ↓

Nivel TripAdvisor ↓

OK Close

After changing the Tax Type field, we proceed to generate the Credit Bill of the invoice from the Folio History screen.

Folio History

Date Folio No.

Room Credit Card No.

Name Invoice No.

First Name Fiscal Bill No.

Check Out AR

Passer By Noshow

Credit Bill

Search

X	Folio No.	Date	Name	Wnd.	Folio Amount	Queue Name	Payee Name
	14567	11-03-19	L. F. F. F. F.	2	102.40	FACTURA	AMERICAN AIRLINES

Print Phone Details

Credit Bill

Folio

Close

We will be asked for the credentials of the cashier, you

must indicate the Marked Code and Source Code values and then click on the Post option button.

We post the credit note for the same value but negative.

Code	Description	Curr.	Amount	Qty.	Win.	Arr.Code	Check.No.	Supplement	Reference
1080	Up Sell	USD	-102.40	1	2	01		REEMPLAZO	

Total Postings: 0.00 Amount: -102.40 Creditable Amount: 102.40

Consider that to carry out the CREDIT BILL, you must use the same market code and the same source that you used to make the reservation.

Name	<input type="text" value="Lig"/>	Phone	<input type="text"/>	Agent	<input type="text"/>
First Name	<input type="text" value="Fang"/>	Member Type	<input type="text"/>	Company	AMERICAN AIRLINE
Title	<input type="text" value="Sra"/>	Member No.	<input type="text"/>	Group	<input type="text"/>
Language	<input type="text" value="S"/>	Member Lvl.	<input type="text"/>	Contact	<input type="text"/>
	Country <input type="text" value="CN"/>	Party	<input type="text"/>	Promotions	<input type="text"/>
	VIP <input type="text"/>				

More Fields

Arrival	<input type="text" value="10-03-19"/> Sunday	Res. Type	<input type="text" value="CHEC"/> Checked In	Guest Balance	<input type="text" value="0.00"/>
Nights	<input type="text" value="1"/>	Market	<input type="text" value="50C"/> LAY OVERS	Disc. Amt.	<input type="text"/>
Departure	<input type="text" value="11-03-19"/> Monday	Source	<input type="text" value="AERC"/> AEROLINEA	Reason	<input type="text"/>
Adults	<input type="text" value="1"/>	Origin	<input type="text" value="FRON"/> En Persona	Specials	<input type="text"/>
Child	<input type="text" value="0"/>	Payment	<input type="text" value="CA"/>	Comments	<input type="text" value="TARIFA LAY OVER"/>
No. of Rms.	<input type="text" value="1"/>	Credit Card No.	<input type="text"/>		
Room Type	<input type="text" value="ST"/>	Exp. Date	<input type="text"/>		
Room	<input type="text" value="0304"/>	CRS No.	<input type="text"/>		
Rate Code	<input type="text" value="LALOV"/>	Approval Code	<input type="text"/>		
Rate	<input type="text" value="80.00"/>	Approval Amt.	<input type="text"/>		
Packages	<input type="text"/>	Suite With	<input type="text"/>		
Block Code	<input type="text"/>	Confirmation	<input type="checkbox"/>		
	ETA <input type="text" value="23:28"/>			C/O Time	<input type="text" value="07:05"/>

Routing | Comments

Created By On Updated By On

Save | OK | Options | Close

OPERAPMS - Transaction Posting

Code	Description	Curr.	Amount	Qty.	Win.	Arr.Code	Check No.	Supplement	Reference
1080	Ajuste Alojamiento	USD	-80.00	1	2	01		prueba	

Total Postings Amount Creditable Amount Post | Close

Rate Strategy Configuration and demo in Opera PMS

This guide configures pricing strategies and demonstrates the application of their restrictions.

1. USER PROFILES

Consider the following permissions for reception and reservation profiles:

Reception Profile

Permissions for profiles whose users must respect the restrictions of the pricing strategies. This is applicable for cashier or receptionist users.

You must not have the following permissions:

RESERVATIONS \ OVERRIDE RATECODE

BLOCKS \ OVERRIDE BLOCK RATE RESTRICTIONS You

must have the following permissions:

RESERVATION \ RATE CODE CHANGE

Profile Reservations

Permissions for profiles whose users can authorize the breaking of price strategy restrictions. This is applicable for supervisory users, senior tellers, or senior reservation staff.

You must have the following permissions:

RESERVATION \ OVERRIDE RATECODE

BLOCKS \ OVERRIDE BLOCK RATE RESTRICTIONS

RESERVATION \ RATE CODE CHANGE

2. SYSTEM PARAMETERS You

must indicate the following parameters in the "Application Settings" screen with the values "Y".

Parameter

Value

RATES \ SET RATE CATEGORY RESTRICTIONS

AND

RATES \ SET RATE CODE RESTRICTIONS

AND

3. PRICE STRATEGY DEFINITION

To configure the pricing strategies, enter the "Configuration" main menu, the "Configuration" screen will be displayed. screen enter the menu option "Rate Management", option "Rate Strategy", the "Rate Strategy" screen will be displayed.

Room Type	Rate Category	Rate Code	Control Dates	Restriction Dates	Condition	Restriction	Value	Type	Seq
ST		CORP01	01-03-19 - 29-03-19	01-05-19 - 31-05-19	If Occupancy Reaches	Closed	10	P	2
ST		CORP01	01-03-19 - 29-03-19	01-05-19 - 31-05-19	If Occupancy is Less	Open	10	P	1

Click on the "New" button.

Define the direct pricing strategy (<10% occupancy OPEN)

Rate Strategy - Edit

Set Restrictions

Rate Category:

Room Type:

Rate Code:

Condition: 10 Perc 53 Physical Flat

Restriction Types:

Restriction Dates: From To

Control Dates: to

Sun Mon Tue Wed Thu Fri Sat

Days in Advance from to

Sequence:

OK Close

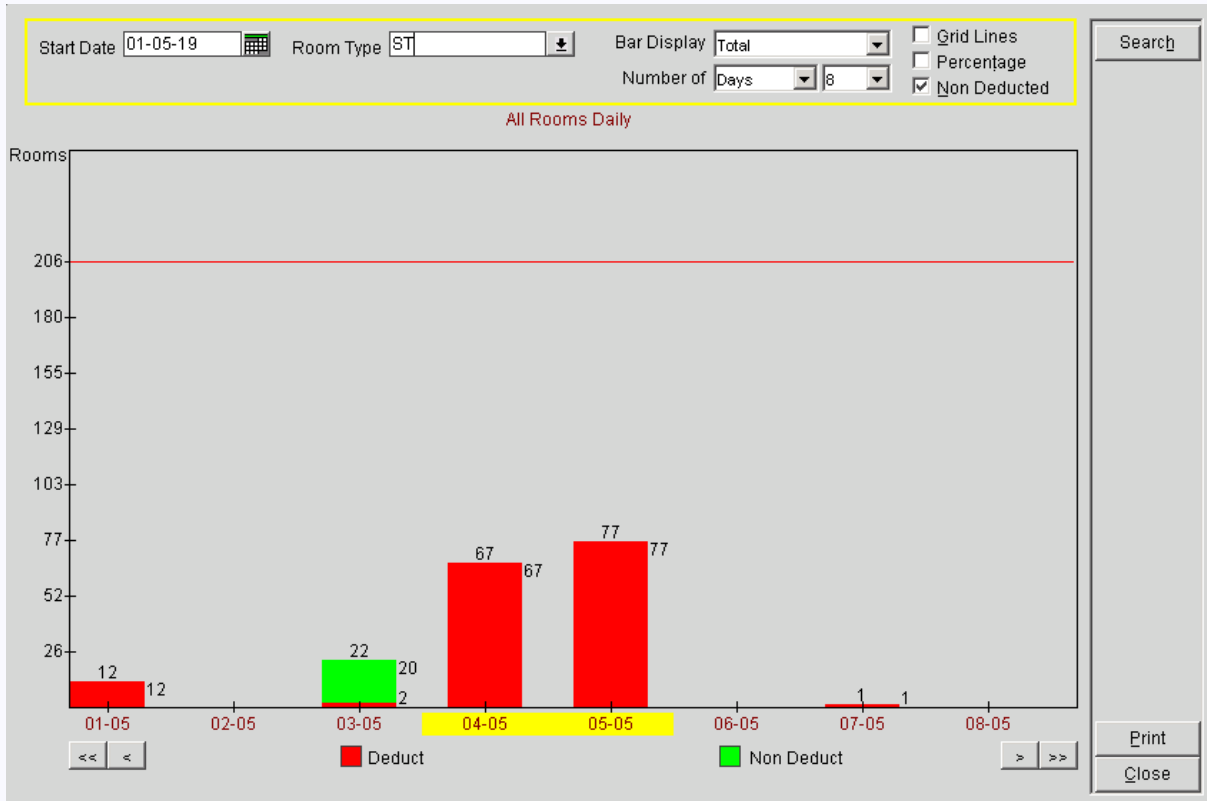
Also define the reverse pricing strategy (> 10% occupancy CLOSED)

The dates in the "Restriction Dates" field correspond to the "Arrival" dates of the reservation in which pricing strategies are applied.

The dates in the "Control Dates" field correspond to the dates on which the reservation is registered.

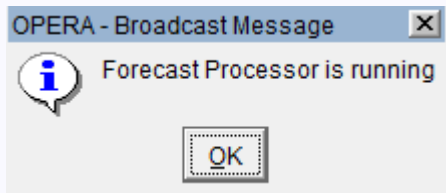
4. LEVEL OF OCCUPANCY AND FORECAST PROCESSORoccupancy

Enter thelevel screen using the Shift + F1 key combination and note that on May 2 there are no reserved rooms.

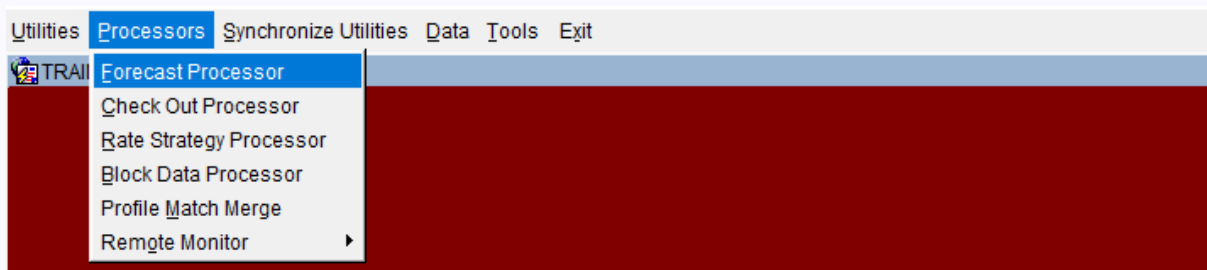


The proper execution of the pricing strategy considers the level of occupancy to apply or not the price restrictions. This level of occupancy requires that the reserved rooms be deducted (Deduct) from the room inventory.

To activate room inventory deductions it is important that the forecast processor is running.



To activate it, enter the "Utilities" main menu, the "Utilities" screen will be displayed. On this screen, enter the "Processors" menu, "Forecast Processor" submenu, the "Forecast Processor Status" screen will be displayed.



On the "Forecast Processor Status" screen, the running process should be shown "Running", otherwise click on the "Start" button.

Forecast Processor Status Forecast Processor Threads 1

ID	Inst ID	SID	Started By	Started On	Started At	Status	Events Read
106007	1	661	TRAINING	06-JUN-2019	16:36:33	Running	626

Events Pending

Events Failed

Start

Stog

Setup

Refresh Data

Reque Failed

Close

5. RATE CODE CONFIGURATION

We must verify the "Rate Code" configuration, enter the "Rate Management" menu, "Rate Classifications" menu option, "Rate Codes" option. Select the "Rate Code" involved in the "Rate Strategy" and click on the "Edit" button.

Rate Code Sell Date Company

Rate Category Selector

Seq.	Rate Code	Description	Category	Start Sell	End Sell	Currency
2	CORP01	CORPORATIVA 1	CORP	01-01-07	31-12-19	USD

Search

New

Edit

Delete

Close

In the form "Rate Header" make sure that the field "Room Types" has the type of room ST to which we are establishing the pricing strategy, also verify that the date range "Begin Sell Date" and "End Sell Date" is a date range according to the execution dates and control dates of the pricing strategy.

Rate Code

Search

Rate Header | Rate Detail | Negotiated | More

Rate Code
Description
Rate Category Rate Class
Folio Text
Begin Sell Date
End Sell Date
Market
Source
Display Sequence
Room Types
Package
Commission % **Display Set**
Min.Occupancy **Max.Occupancy**

Transaction Details
Transaction Code Tax Incl.
Pkg Tran Code
Currency Code
Exchange Type

Components
 Package Day Use
 Negotiated Complimentary
 Suppress Rate House Use
 Print Rate Day Type
 Discount
 Daily Rates

Disable
Deposit/Cxl
Info
Rate Avail
Changes
Repeat
Delete
New
Save
Close

In the "Rate Detail" form, select the record corresponding to the "Room Types" ST considered in the pricing strategy, make sure that the "Start Date" and "End Date" date range is in accordance with the execution dates and the control dates defined in the pricing strategies.

Rate Code

Search

Rate Header | Rate Detail | Negotiated | More

Dates
Season Code
Start Date
End Date
 Sun Mon Tue Wed Thu Fri Sat

Amounts
1 Adult
2 Adult
3 Adult
4 Adult
5 Adult
Extra Adult

Children on Own
1 Child
2 Children
3 Children
4 Children
1 - 5
 -
 -

Start	End	Room Types
12-03-19	31-12-19	EK
12-03-19	31-12-19	ST

Attributes
Market **Source**
Room Types
Packages

Disable
Deposit/Cxl
Info
Rate Avail
Changes
Split
Repeat
Delete
New
Save
Close

We leave the records of the "Negotiated" form blank.

Rate Code

Search

Rate Header | Rate Detail | **Negotiated** | More

Name	Client ID	Start Date	End Date

Show Inactive Profile

- Disable
- Changes
- Edit
- Delete
- New
- Save
- Close

We leave the fields of the "More" form blank.

Rate Code

Search

Rate Header | Rate Detail | Negotiated | **More**

Routing

Instructions Profile Type

Base Rate

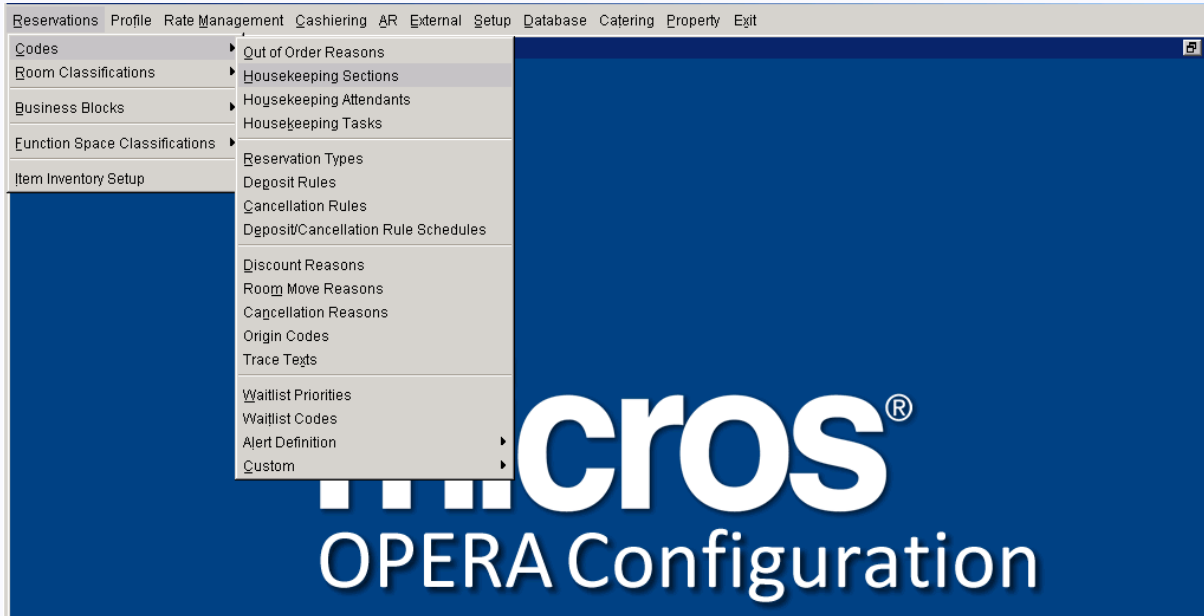
Base Rate Amount Rounding

- Disable
- Changes
- Repeat
- Delete
- New
- Save
- Close

6. RESERVATION TYPES CONFIGURATION

We must verify the reservation types "Reservation Types" and take into account those reservation types that deduct from the physical inventory of rooms, that is, they make a reservation is confirmed and cannot be canceled.

This is very important because the Rate Strategy only counts the rooms reserved and deducted from the room inventory to verify the level of occupancy.



In the "Reservation Type" screen we must have at least one record as the "Deduct" reservation type.

Resv. Type	Description	Ded. Inv.	Arr. Time	CC	Deposit	Address	Phone	Inactive	Seq.
6PM	Liberar a las 6 pm		X						1
DEP REQ	Deposit Requested								2
GTD CIA	Compañia garantiza	X							3
GTD AGENCIA	Agencia garantiza	X							4
GTD T CDTO	Garantizada por Tarj. Cdto.	X		X					5
GTD DEPOSIT	Garantia Deposito	X							6
GPO TENT	Grupo Tentativo								7
GPO CONFIR	Grupo Confirmado Definitivo	X							8
CHECKED IN	Checked In	X							9
GPO COT	Grupo Cotizado						X		10
GPO FIRM	Grupo Firmado								11
GTD S/OC	Garantizada sin Ord. Compra	X							12
GTD EJ	Garantiza Ejecutivo de Ventas	X							13

Move Up

Move Down

Schedule

New

Edit

Delete

Close

Reservation Type

Description

Display Seq.

Arrival Time Required Deposit Required
 Credit Card Required Address Required
 Phone Required Inactive
 Deduct

7. MAKING RESERVATIONS

After the adequate verification of the configuration of the preliminary parameters, we enter the option menu "Reservations", select the option button "New Reservation"

In the "Profile Search" screen, we search for a certain client.

Name	PRUEBA	City / Postal Cd.		Client ID.		Search
First Name		Mem. Type / No.		IATA No.		Clear
View By	Individual	Keyword		Corp No.		
<input type="checkbox"/> Neg. Rates	<input checked="" type="checkbox"/> Show Inactive	Communication		A/R No.		
<input type="checkbox"/> A/R No.		Passport No.				

\$	Name	Address	City	Postal Code	Company	A/R No.	VIP	Rate Coc
	PRUEBA, AREVALO							
	prueba, prueba1							
	PRUEBA							
	PRUEBA INFORMATICA							
	PRUEBA SISTEMAS, SIS							
	PRUEBA SISTEMAS							
	PRUEBAS MICROS							

PRUEBA, AREVALO

Future

Room	Room Type	Arrival	Departure	Rooms	Status	Group/Company	Travel/Source

On the "Reservation" screen, the date in the "Arrival" field must be within the execution range of the price strategy, select the "Room Type" and the "Rate Code" defined in the price strategy.

** important ** you must select in the "Res Type" field a type of reservation with Deduct.

Name	PRUEBA	Phone		Agent	
First Name	AREVALO	Member Type		Company	
Title		Member No.		Group	
Country	PE	Member Lvl.		Contact	
Language	S	Party		Promotions	
VIP					

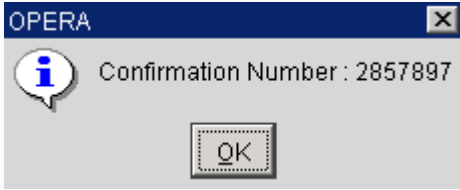
More Fields

Arrival	02-05-19	Thursday	Res. Type	GTD	Garantia Dep.	Guest Balance	0.00
Nights	1		Market	20A	CORP. PREF	Disc. Amt.	%
Departure	03-05-19	Friday	Source	CORP	CORPORATI	Reason	
Adults	1	Child 0	Origin			Specials	
No. of Rms.	1	DNM	Payment	CA		Comments	
Room Type	ST	RTC. ST	Credit Card No.				
Room	0204		Exp. Date				
Rate Code	CORP01	Fixed Rate	CRS No.				
Rate	400.00		Approval Code				
Packages		Total	Approval Amt.				
Block Code		406.00	Suite With				
		ETA	Confirmation	<input type="checkbox"/>			
						C/O Time	

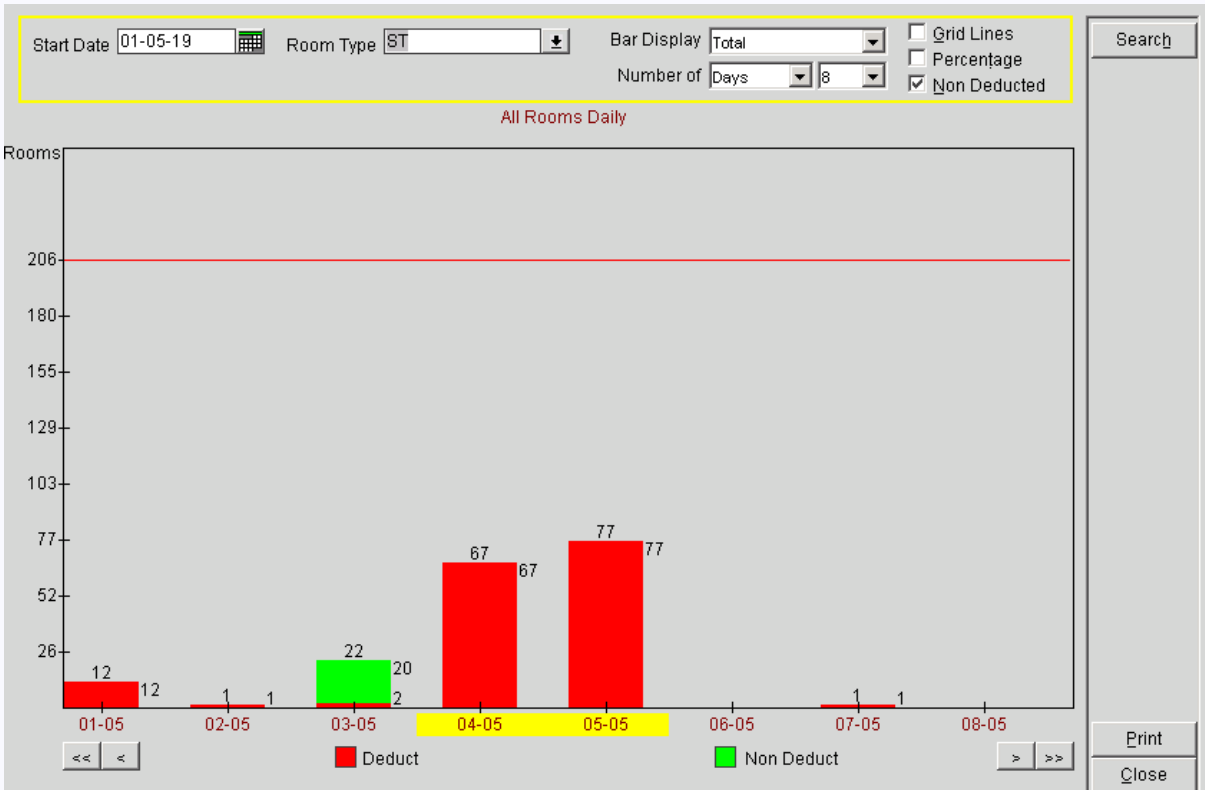
No Post

Save OK

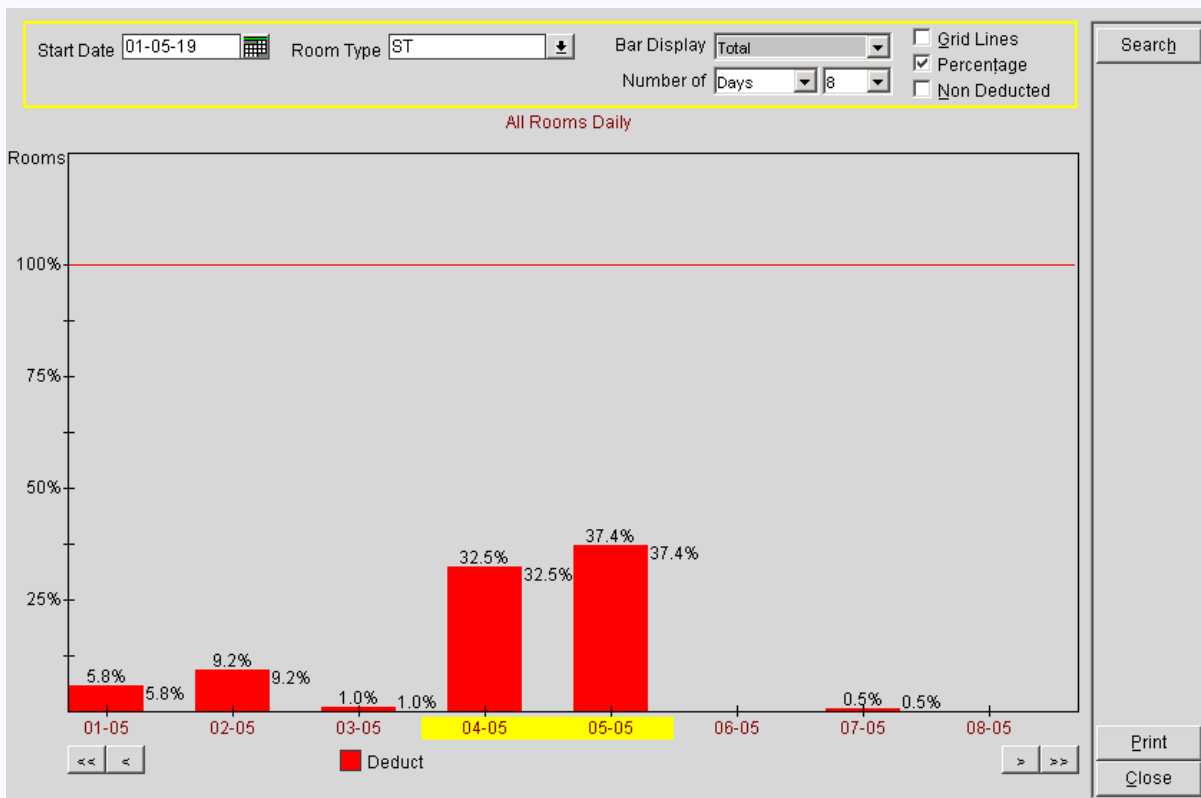
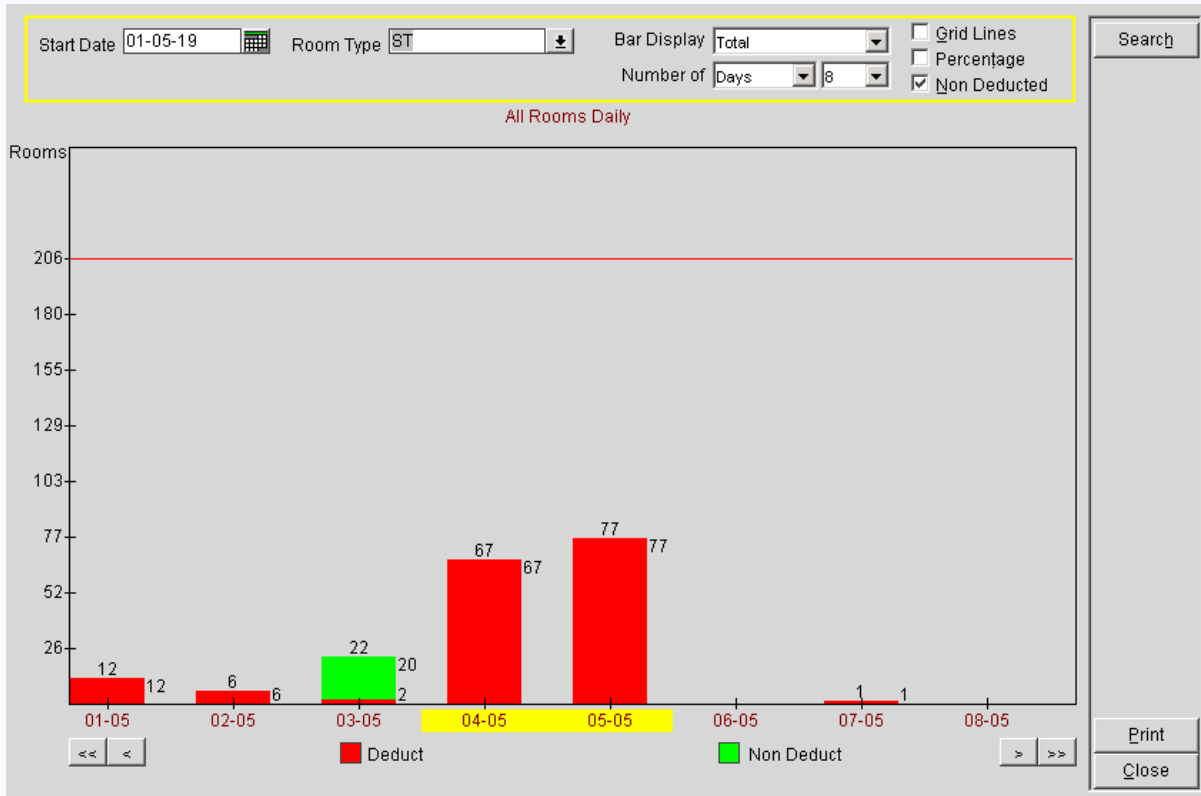
As long as the restriction rule does not reach the limit of the direct pricing strategy (<10% occupancy OPEN), reservations are made on a daily basis.



Once the reservation has been made on the occupancy screen (Shift + F1) on May 2, we observe that there is 01 room reserved and deducted from the inventory (Deduct).



We make reservations with the Cashier profile for the number of rooms required to cover 10% occupancy (limit of the pricing strategy).



In the next reservation intention, the “Rate Query Details” screen will be displayed with the price in “Close” status, which confirms that the pricing strategy restricts the allocation of the price.

Thursday, May 02, 2019; 1 Nights , 1 Rooms , 1 Adults , 0 , 0 , 0

Room Types			SK	ST	PK	PT	EK	ET	JS	SS	DL
Include Overbooking			81	34	9	11	22	5	7	12	4
Physical Inventory			81	34	9	11	22	5	7	12	4
CORP01	USD	Pkg.		Closed			206.00				
RACK1	USD	Pkg.	900.00	900.00	1,050.00	1,050.00	1,250.00	1,250.00	1,600.00	2,150.00	2,500.00
WIN01	USD		174.00	174.00	189.00	189.00	209.00	209.00	244.00	299.00	334.00
CRCAN	USD	Pkg.	450.00	450.00	465.00	465.00	485.00	485.00	520.00	575.00	610.00
PQESC	USD	Pkg.	120.31	120.31	132.03	132.03	147.65	147.65	175.00	217.97	245.31
PRFDS	USD	Pkg.	135.94	135.94	147.66	147.66	163.28	163.28	190.63	233.59	260.94
RAVIP	USD	Pkg.	165.00	165.00	180.00	180.00	215.00	215.00	250.00	305.00	340.00
CPLHA	USD		0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
CPLBQ	USD		0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
CPLCO	USD		0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
CPLDC	USD		0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

406.00 << < > >>

Average Rate
 Total Rates
 First Night
 Closed
 Negotiated
 Day Use Promotion

Rate Code

Info CORPORATIVA 1 , Superior Twin

Promotions

Events

Overbook...

Item Inv.

Waitlist

Rate Info

Analyze

Long Info

Scope

OK

Close

Thursday, May 02, 2019; 1 Nights , 1 Rooms , 1 Adults , 0 , 0 , 0

Room Types			SK	ST	PK	PT	EK	ET	JS	SS	DL
Include Overbooking			81	34	9	11	22	5	7	12	4
Physical Inventory			81	34	9	11	22	5	7	12	4
CORP01	USD	Pkg.		Closed			206.00				
RACK1	USD	Pkg.	900.00	900.00	1,050.00	1,050.00	1,250.00	1,250.00	1,600.00	2,150.00	2,500.00
WIN01	USD		174.00	174.00	189.00	189.00	209.00	209.00	244.00	299.00	334.00
CRCAN	USD	Pkg.	450.00	450.00	465.00	465.00	485.00	485.00	520.00	575.00	610.00
PQESC	USD	Pkg.	120.31	120.31	132.03	132.03	147.65	147.65	175.00	217.97	245.31
PRFDS	USD	Pkg.	135.94	135.94	147.66	147.66	163.28	163.28	190.63	233.59	260.94
RAVIP	USD	Pkg.	165.00	165.00	180.00	180.00	215.00	215.00	250.00	305.00	340.00
CPLHA	USD		0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
CPLBQ	USD		0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
CPLCO	USD		0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
CPLDC	USD		0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

406.00 << < > >>

Average Rate
 Total Rates
 First Night
 Closed
 Negotiated
 Day Use Promotion

Rate Code

Info CORPORATIVA 1 , Superior Twin

Promotions

Events

Overbook...

Item Inv.

Waitlist

Rate Info

Analyze

Long Info

Scope

OK

Close

OPERA

Closed due to strategy. Override?

Yes No

If you wish to proceed with the assignment, the price assignment permission request screen will be displayed. This authorization is provided by a Supervisor user.

Thursday, May 02, 2019; 1 Nights , 1 Rooms ,1 Adults ,0 , 0 , 0

Room Types	SK	ST	PK	PT	EK	ET	JS	SS	DL	
Include Overbooking	81	34	9	11	22	5	7	12	4	
Physical Inventory	81	34	9	11	22	5	7	12	4	
CORP01	USD	Pkg.			206.00					
RACK1	USD	Pkg.	900.00	900.00	1,050.00	1,050.00	1,250.00	1,600.00	2,150.00	2,500.00
WIN01	USD		174.00	174.00	189.00	189.00	209.00	244.00	299.00	334.00
CRCAN	USD	Pkg.	450.00	450.00	465.00	465.00	485.00	520.00	575.00	610.00
PQESC	USD	Pkg.	120.31							245.31
PRFDS	USD	Pkg.	135.94							260.94
RAVIP	USD	Pkg.	165.00							340.00
CPLHA	USD		0.00							0.00
CPLBQ	USD		0.00							0.00
CPLCO	USD		0.00							0.00
CPLDC	USD		0.00							0.00

406.00 << <

Average Rate
 Total Rates
 First Night
 Closed
 Negotiated
 Day Use
 Promotion

Rate Code

Promotions

Events

Overrides

User: SUPERVISOR

Password:

OK Close

8. REPORTS ASSOCIATED WITH RATE STRATEGY

If you wish to review the behavior of the pricing strategies, use the following reports: Report

name

.rep File

Restrictions Detail

raterest.rep

Reservation Rate Check

res_rate_check.rep

Reservations made On by Ratecode

paris_reservationsmadeonbyratecode.rep

Creation of reports with Opera PMS and Oracle Reports Developer.

To create custom reports in Opera, you must first create the SQL statement that will obtain the report data from the Oracle database of Opera, then design the report in the Oracle Reports Developer tool and at the end assign an option in the reports list available from Opera.

It is very important to use the correct version of Oracle Reports Developer, usually this tool is installed by the Opera PMS provider.

Opera | Oracle Reports Developer

v 5.0 | v 10.1.2.0.2

v 5.5 | v 11.1.2.2.0

In this blog we will make a report that lists the list of hosted clients.

We carry out the SQL statement that extracts the data from the Oracle database of Opera.

SQL

```
SELECT a.room, trim (initcap (a.guest_first_name)) || ' ' || trim (initcap (a.sname)) As Name,  
trim (a.company_name) || ' ' || a.travel_agent_name As Company,  
a.resv_status, a.arrival, a.departure  
FROM reservation_general_view to  
WHERE (a.resv_status = ' CHECKED IN ' OR a.resv_status = ' DUE OUT ' )  
ORDER BY a.room We will
```

use the view “reservation_general_view”, this view has the necessary query to extract the data of all the reservations of the clients, in their different states:

CHECKED IN

PROSPECT

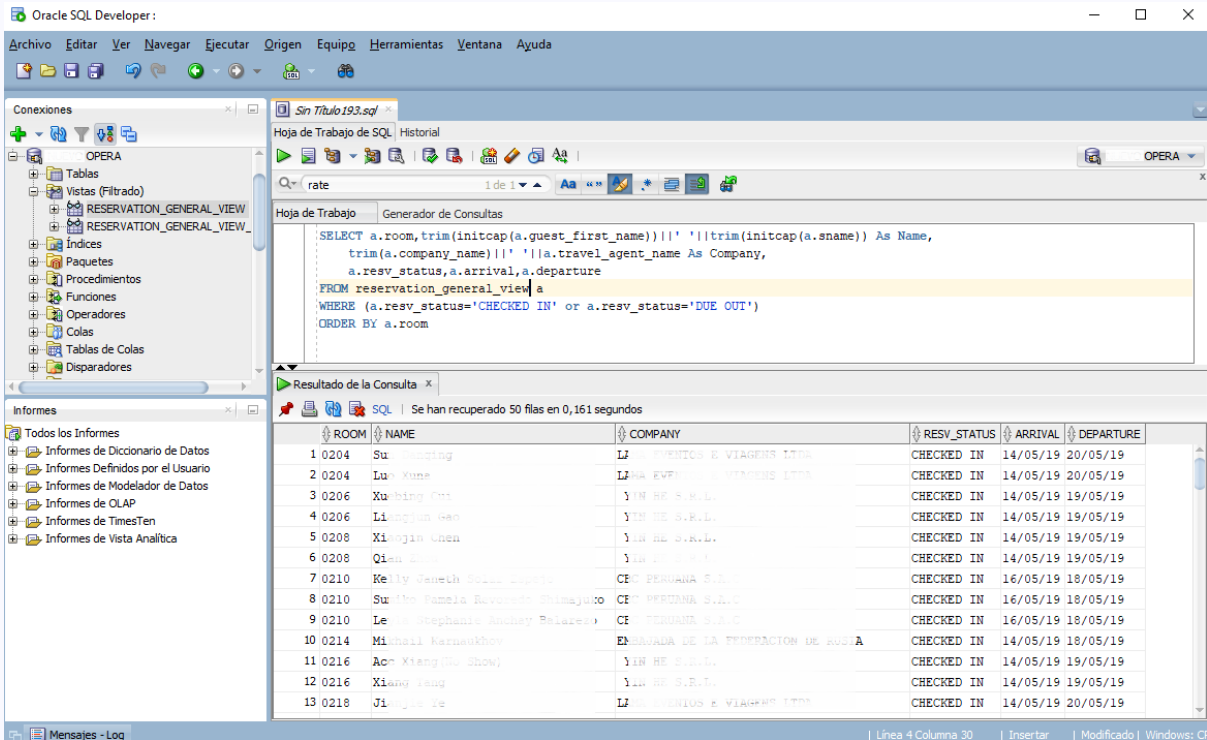
CANCELLED

NO SHOW

CHECKED OUT

RESERVED

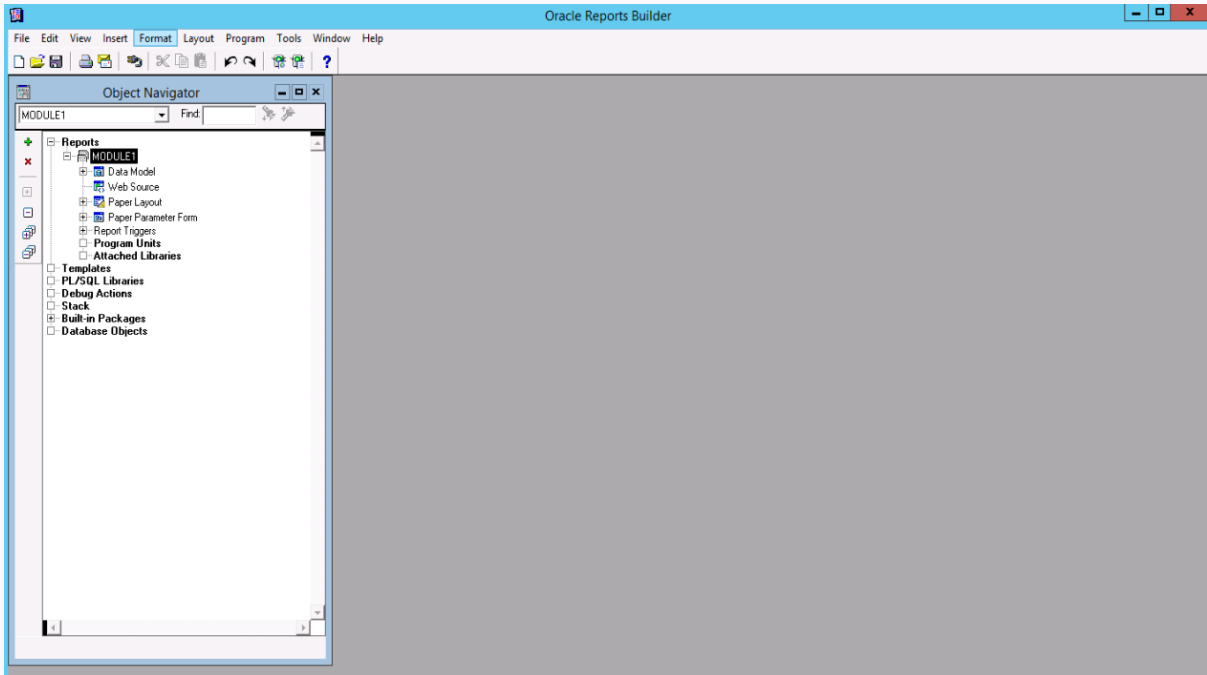
We execute this query in the Oracle SQL Developer development environment to validate That the query works properly



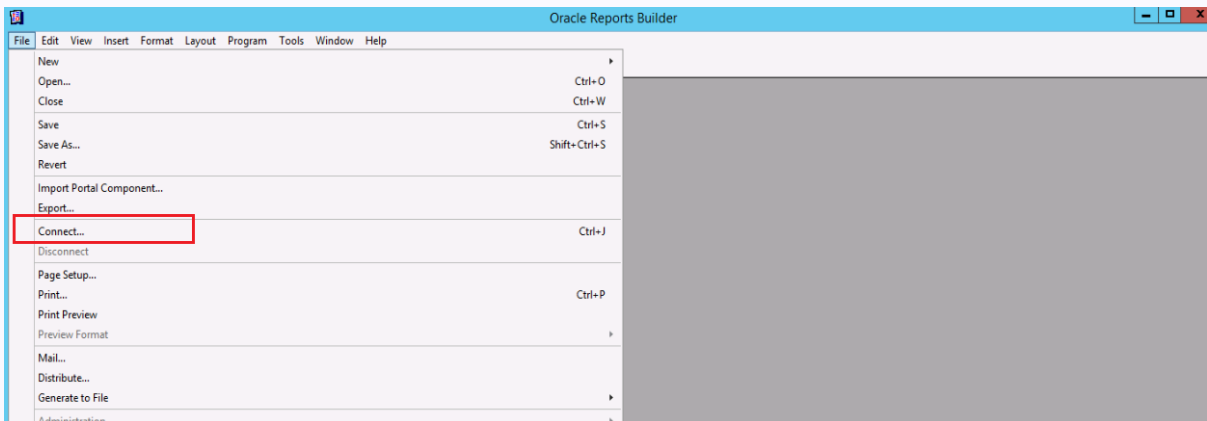
We execute the design program Oracle Reports Developer



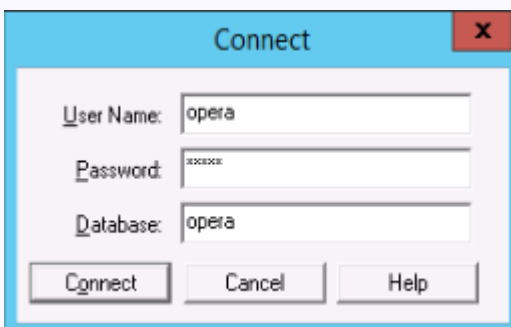
The Builder will be shown



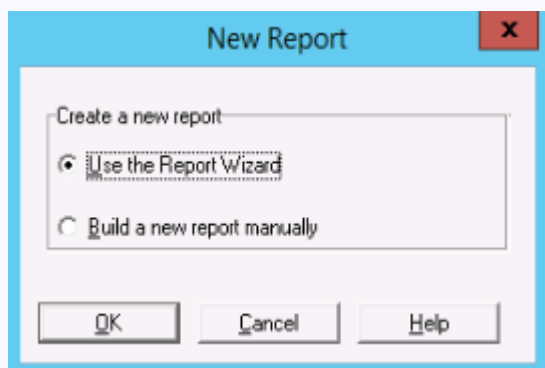
We connect the builder to the database, for this we select the "File" menu option "Connect ...",



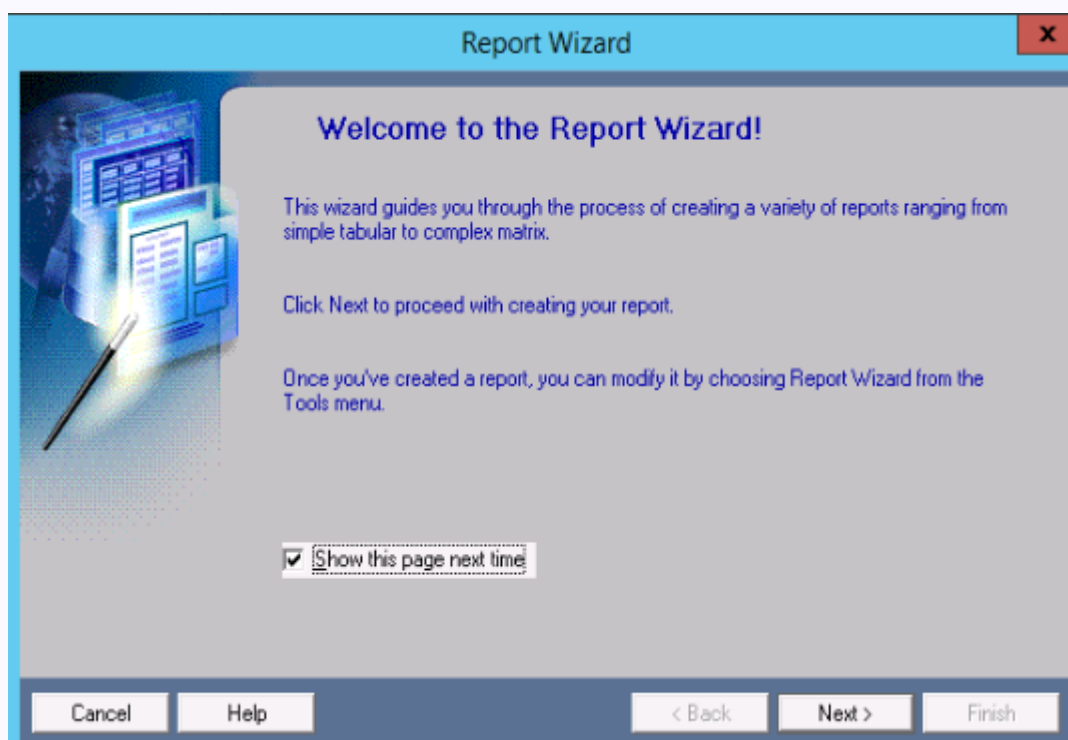
The connection wizard will be displayed to the database where you must put the User, Password and the instance name of the Oracle database. then click on the radio button "Connect" to connect to the database.



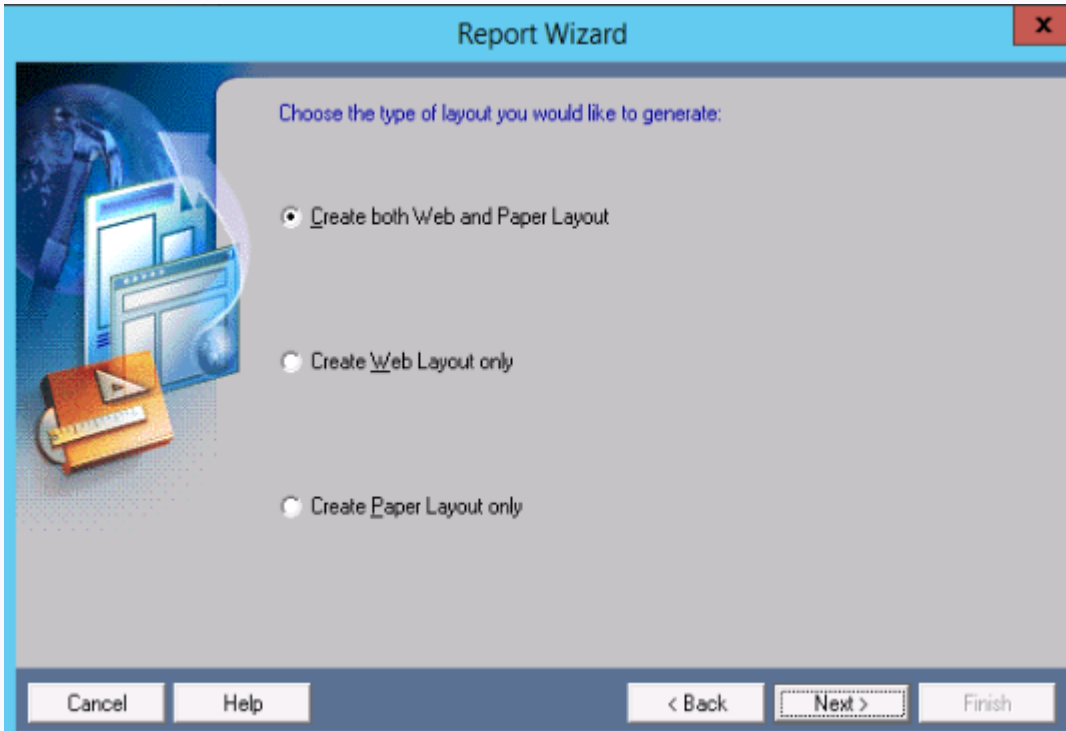
Select the "File" Menu, "New" / "Report..." menu option, the "New Report" wizard will be displayed. select the option "Use the Report Wizard" and click on the option button OK



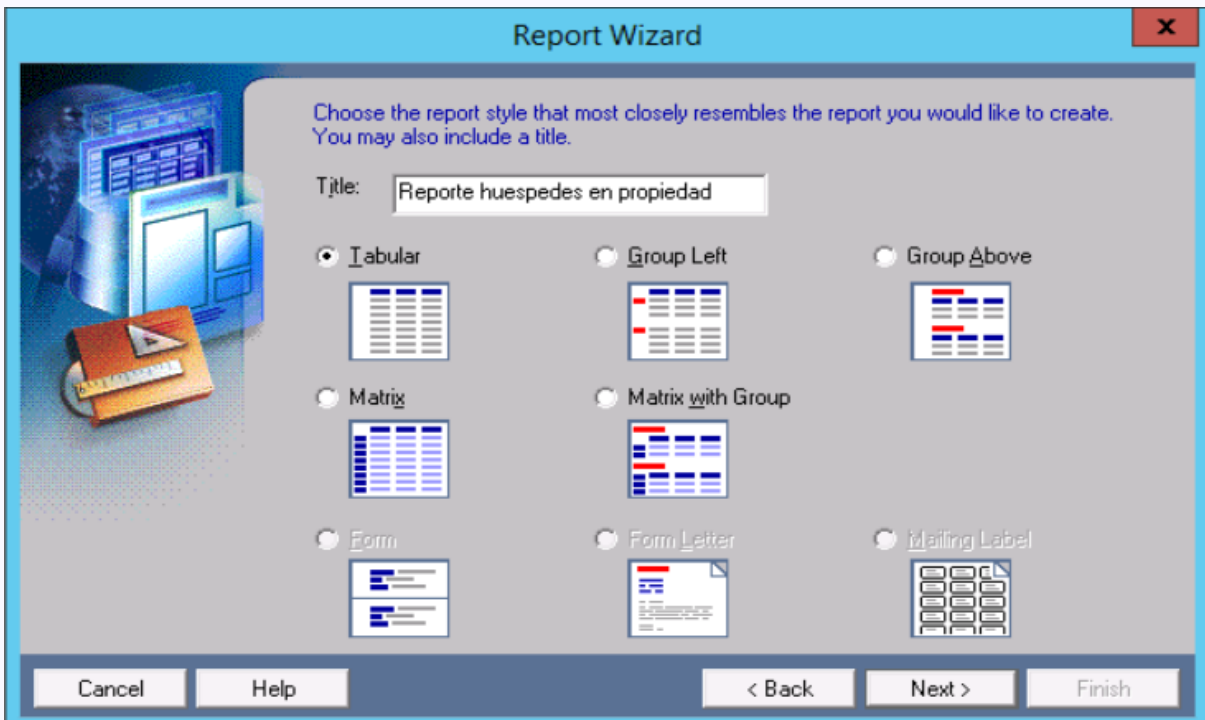
The wizard “Report Wizard!” will be displayed, click on the option button “Next>”



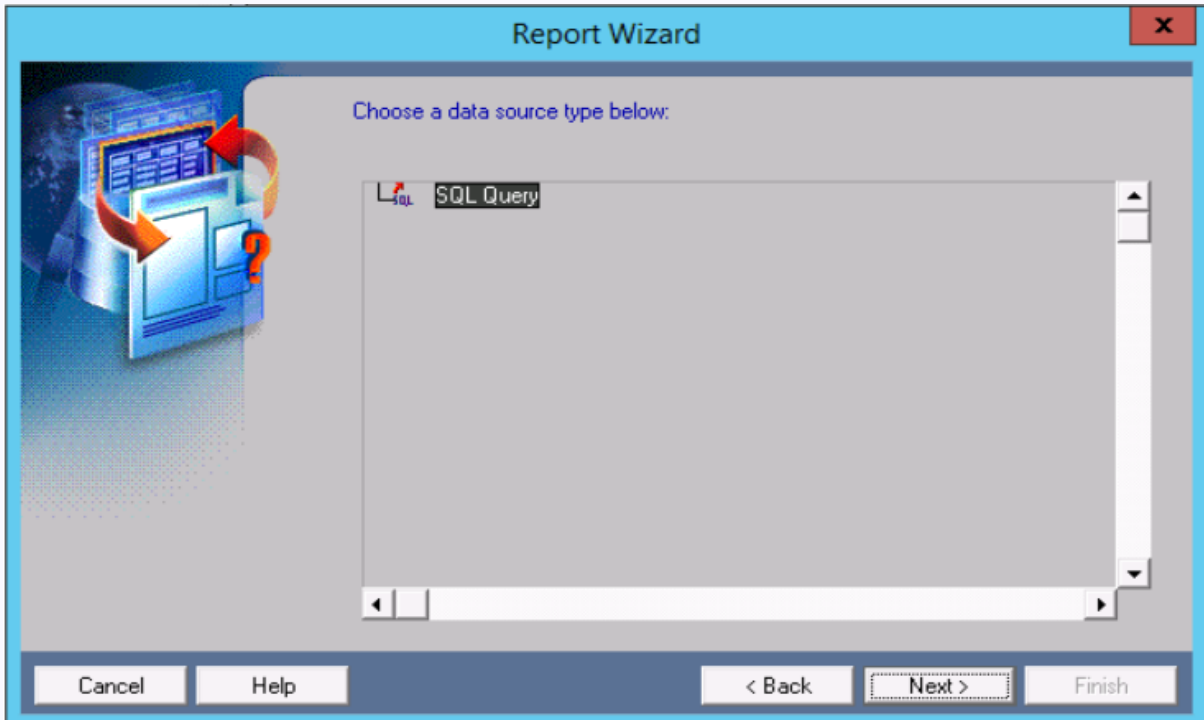
Keep the option “Create both Web and Paper Layout” selected by default and click on the “Next>” button.



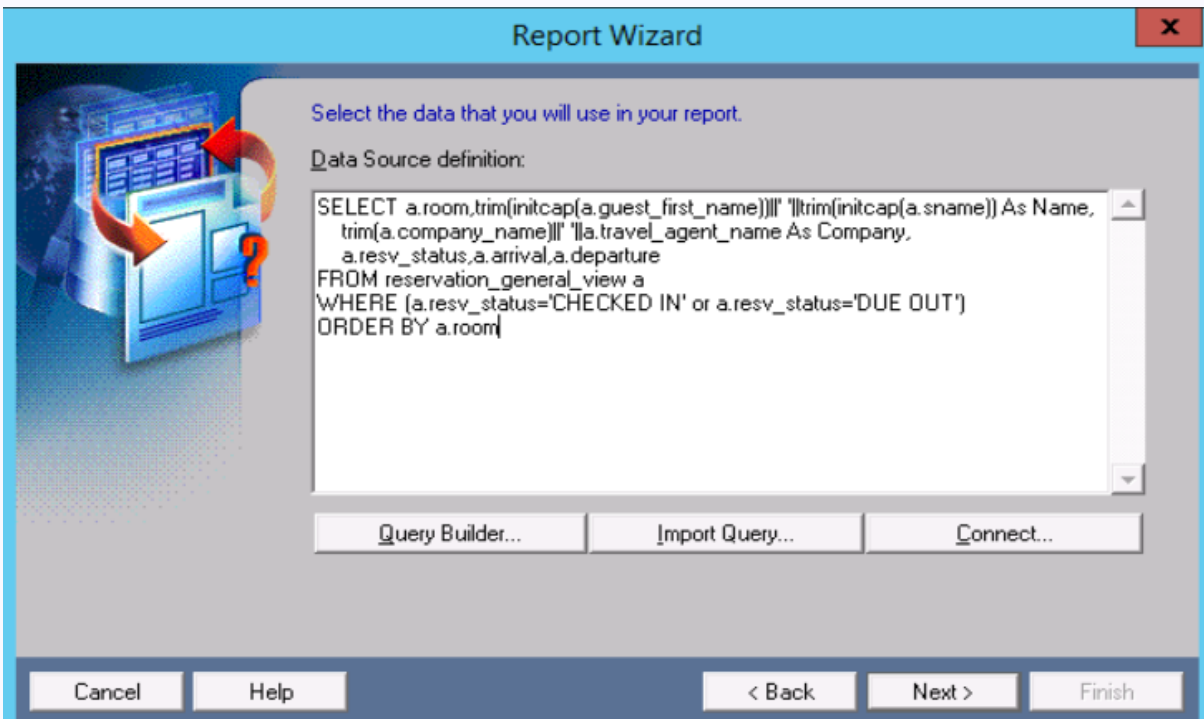
We place the name of the report "Report guests in property" and click on the "Next>" button.



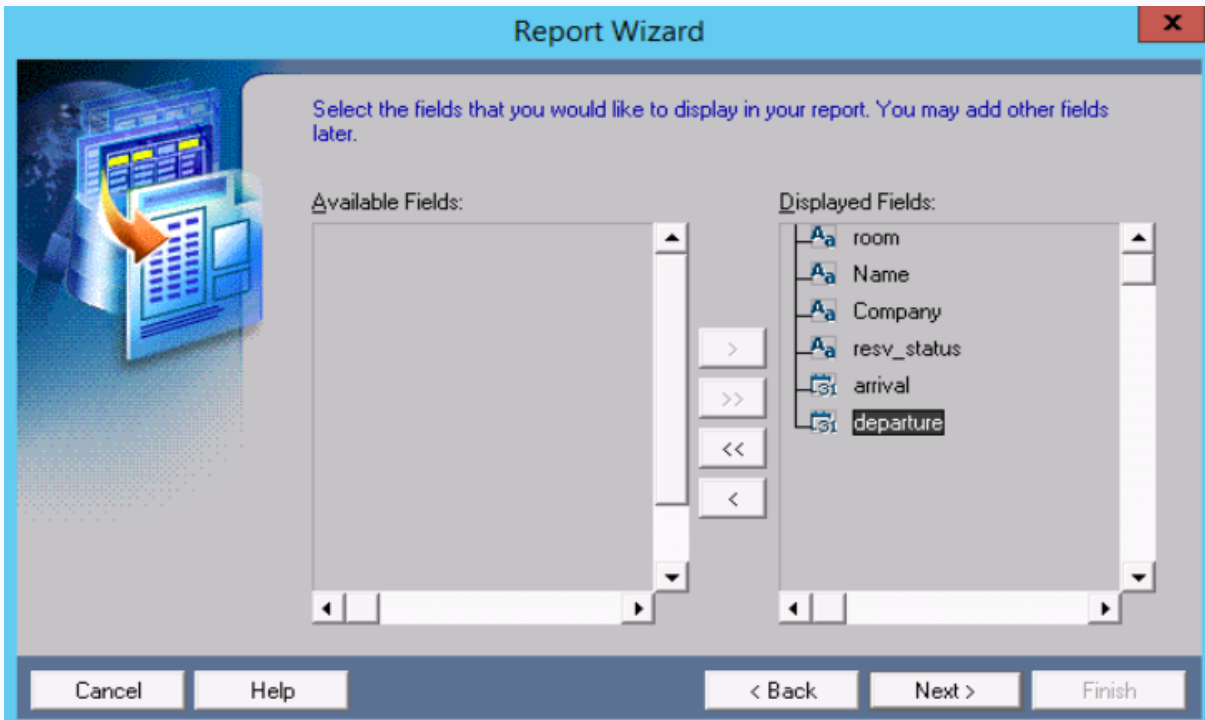
We select the option "SQL Query" and click on the option "Next>".



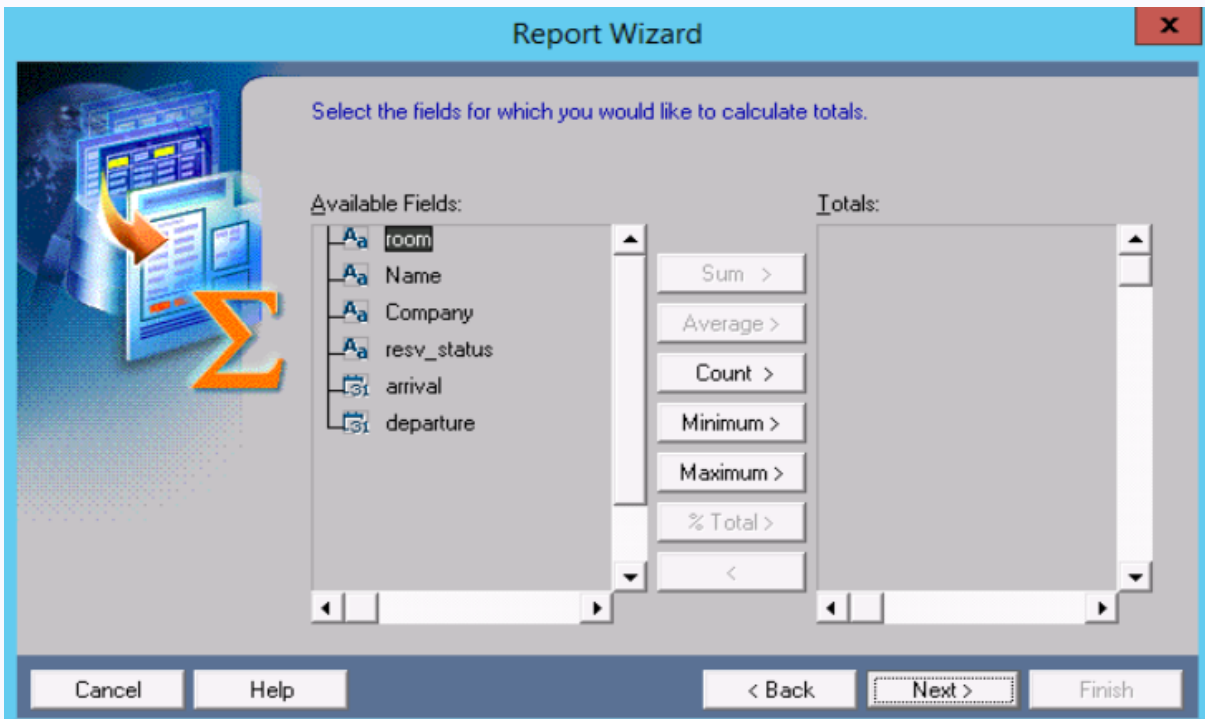
In the Data Source definition screen we place the SQL Query that allows the extraction of data from the reservations and we click on the “Next>” option.



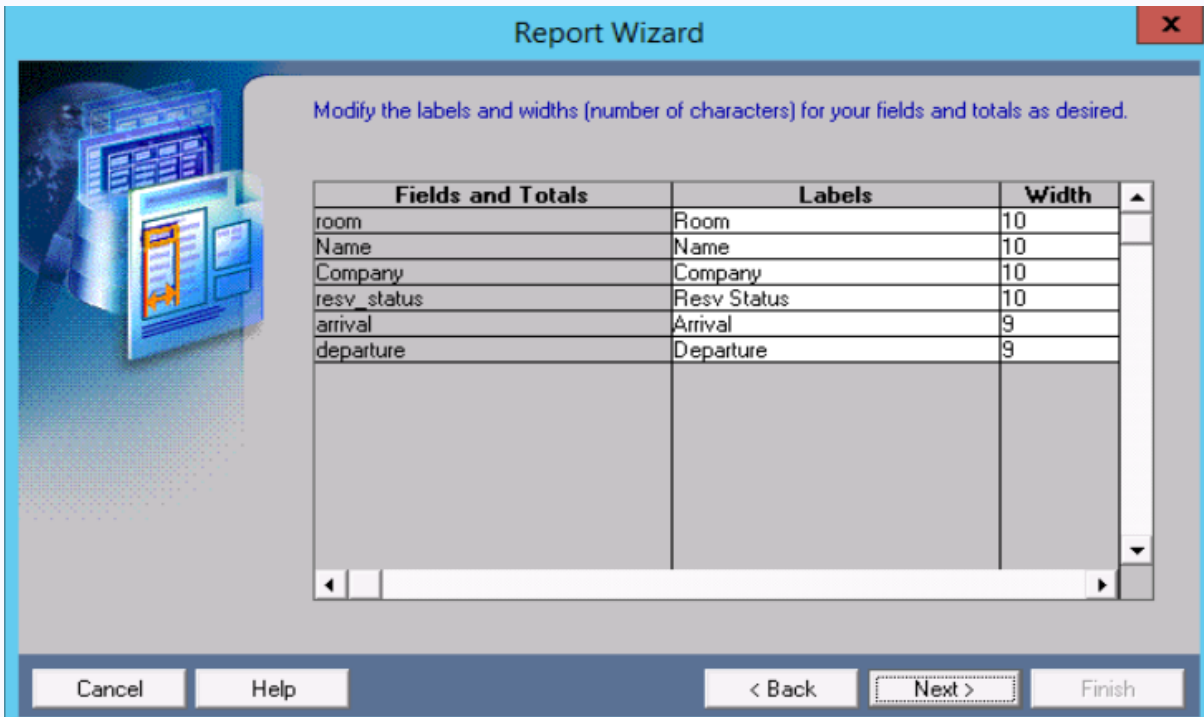
We select all the fields of the Query that will be shown in the report and we click on the “Next>” option.



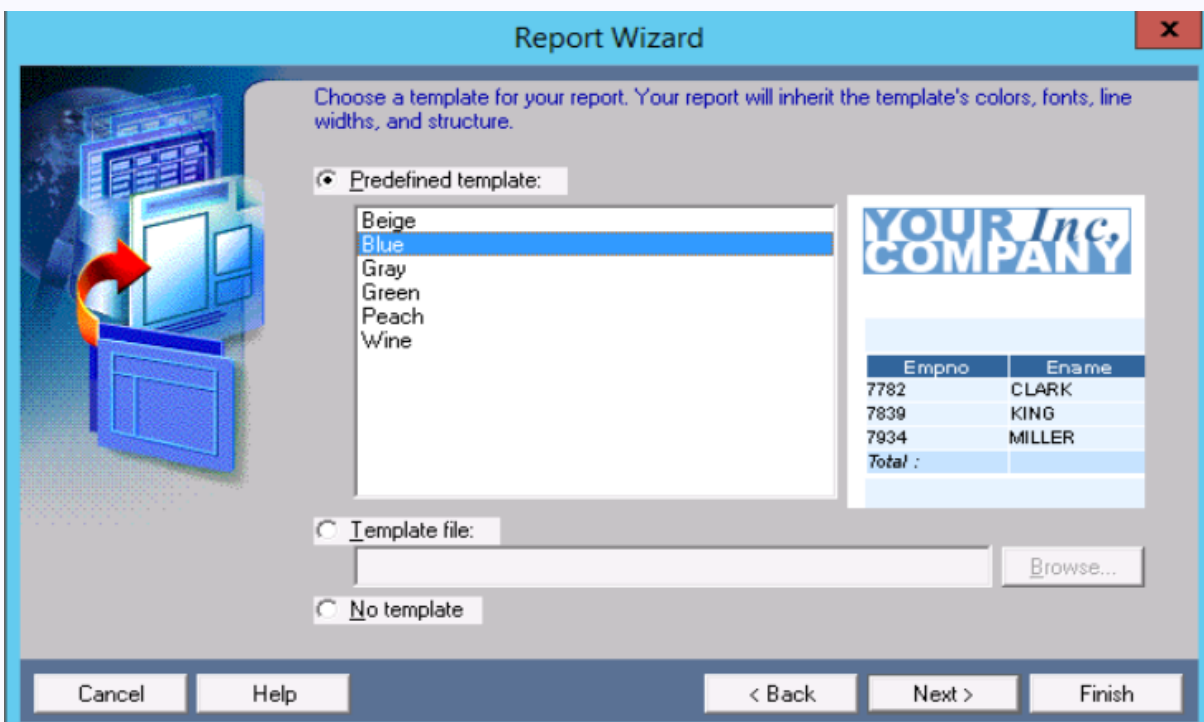
In the totalized fields calculation screen, it is not necessary to totalize by a certain field, we click on the "Next>" option.



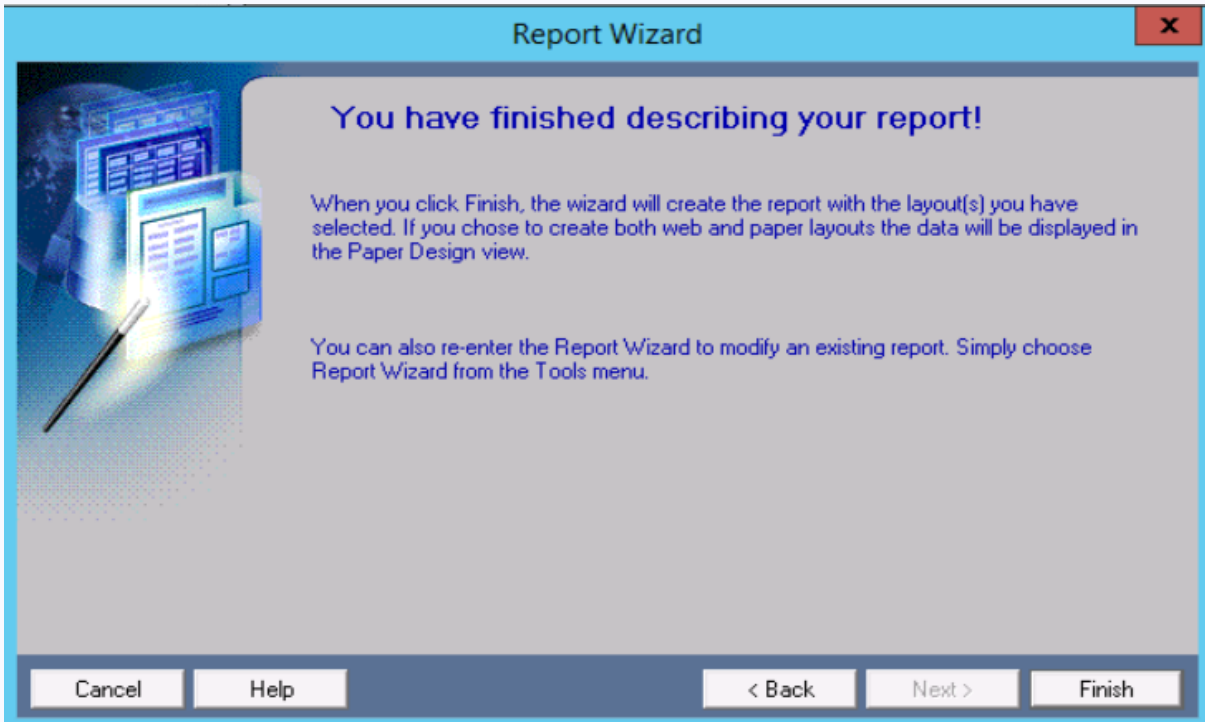
In this screen we keep the width of the labels and we click on the option "Next>" We



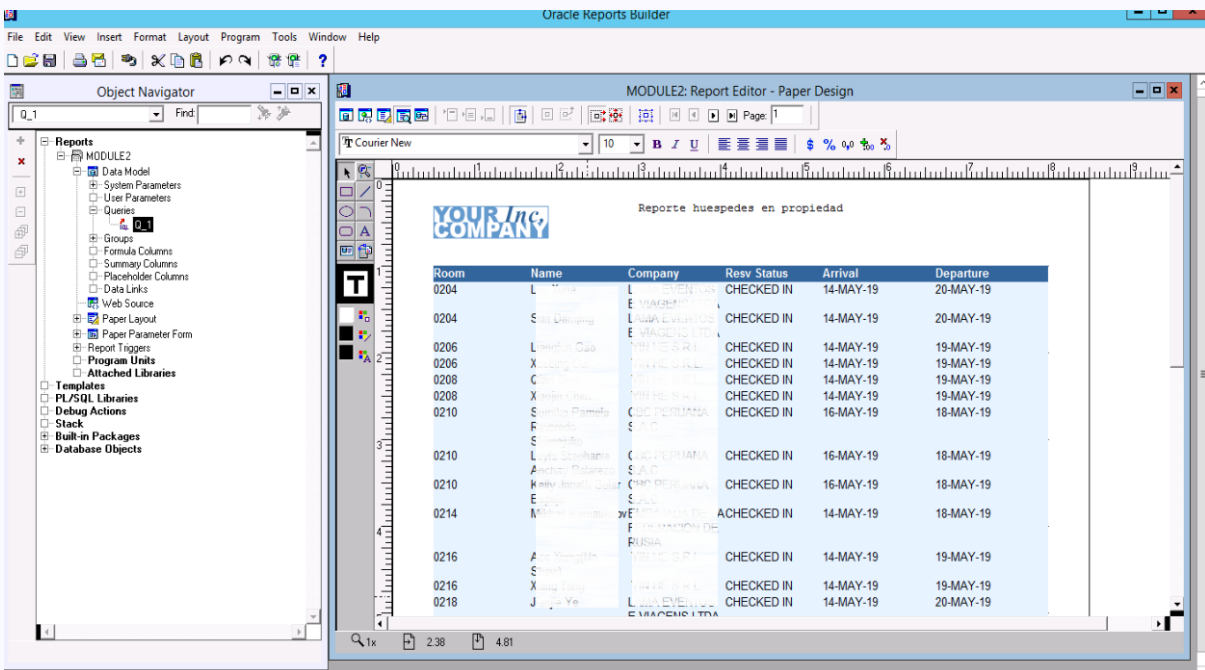
select a report template and click on the option "Next>"



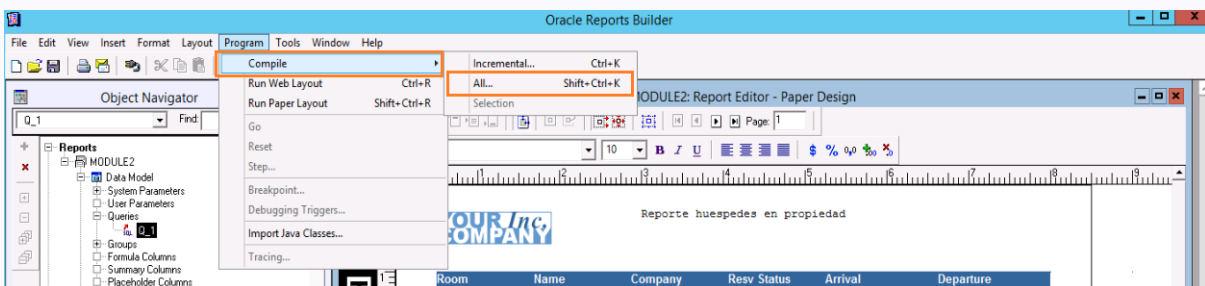
We click on finish to then preview the report design of the report



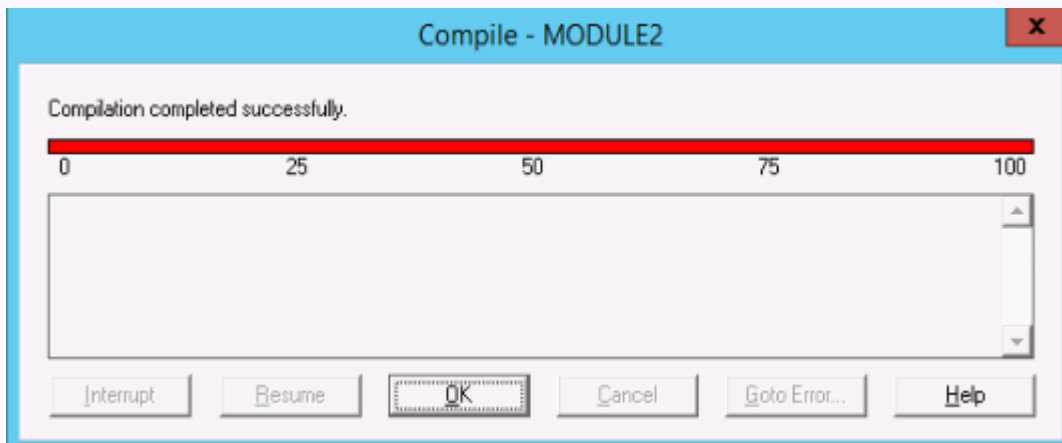
The pre-will be displayed report as follows We



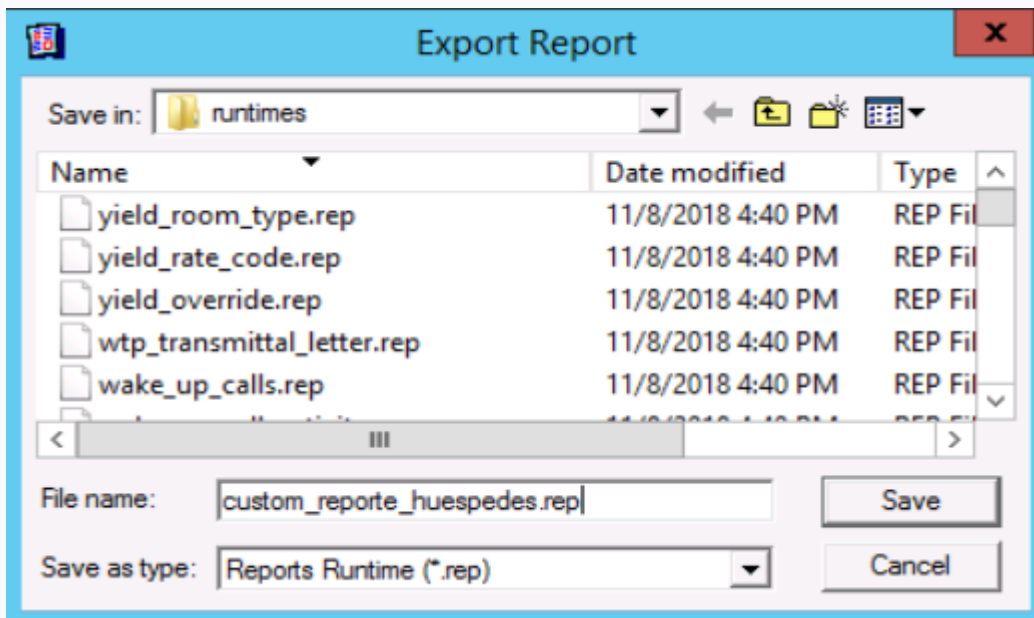
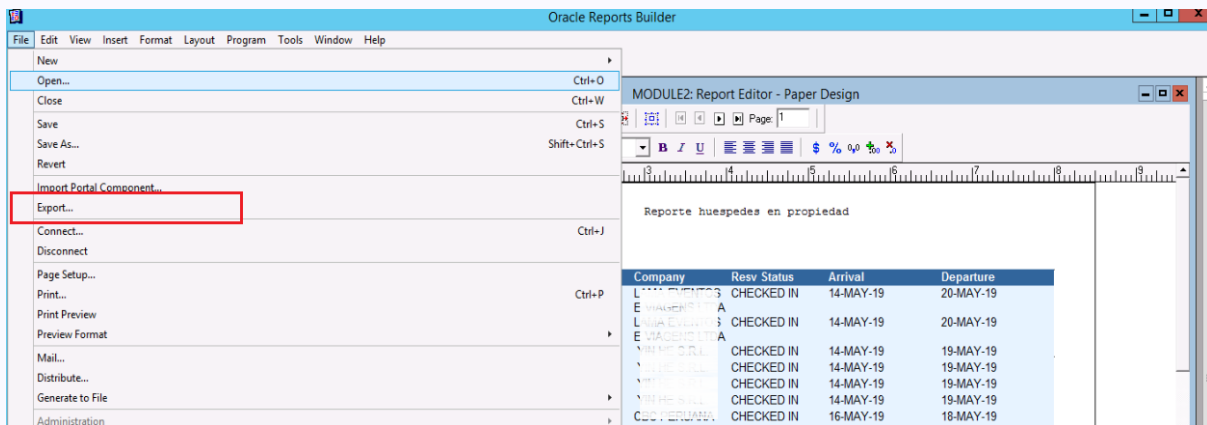
compile the report by clicking on the "Compile" menu, "All .." menu option.



Click on Ok to confirm the compilation process.



After compiling the report it is important to export the report file in .rep format, a format that can be used from Opera.

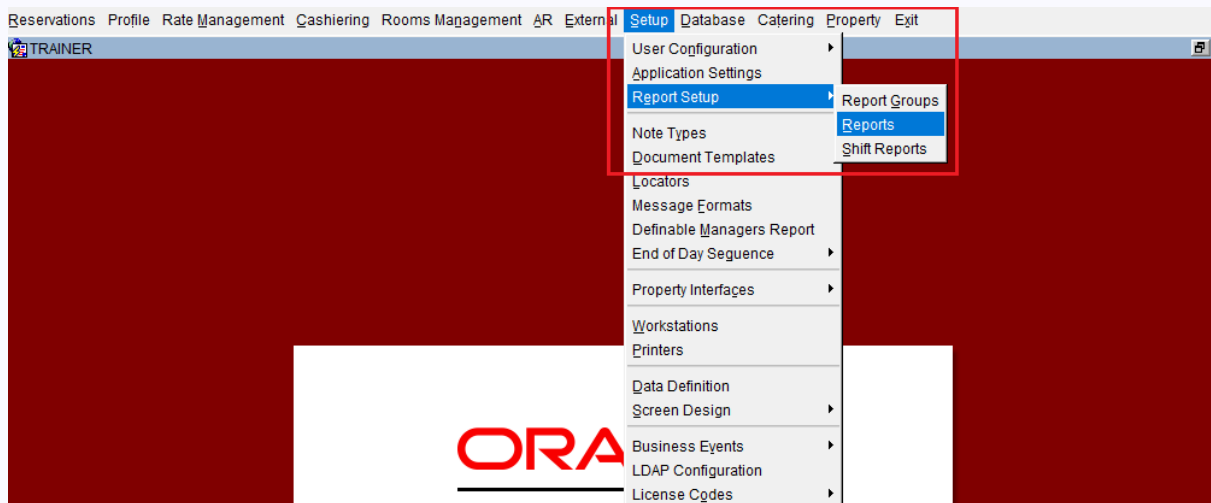


The .rep report files must be placed in the runtimes \ folder located at the following address: D: \ MICROS \ OPERA \ production \ runtimes \ We

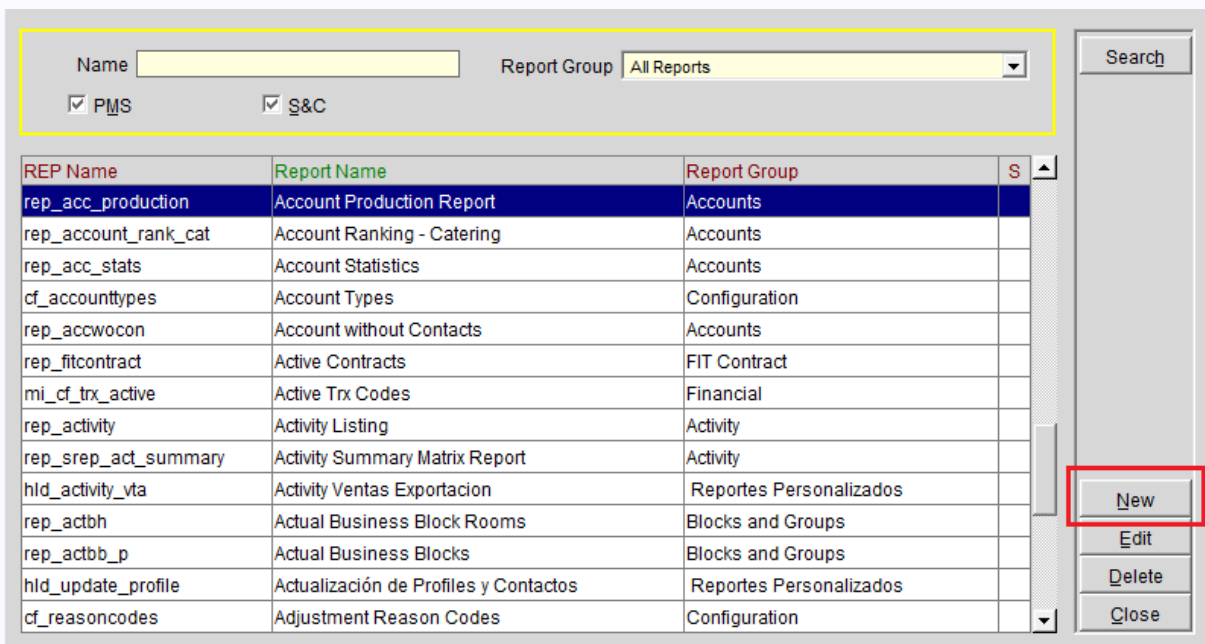
enter the Opera Configuration module.



Select the menu options "Setup", menu option "Report Setup" option "Reports"



The "Reports - Configuration" screen will be displayed, click on the "New" button.



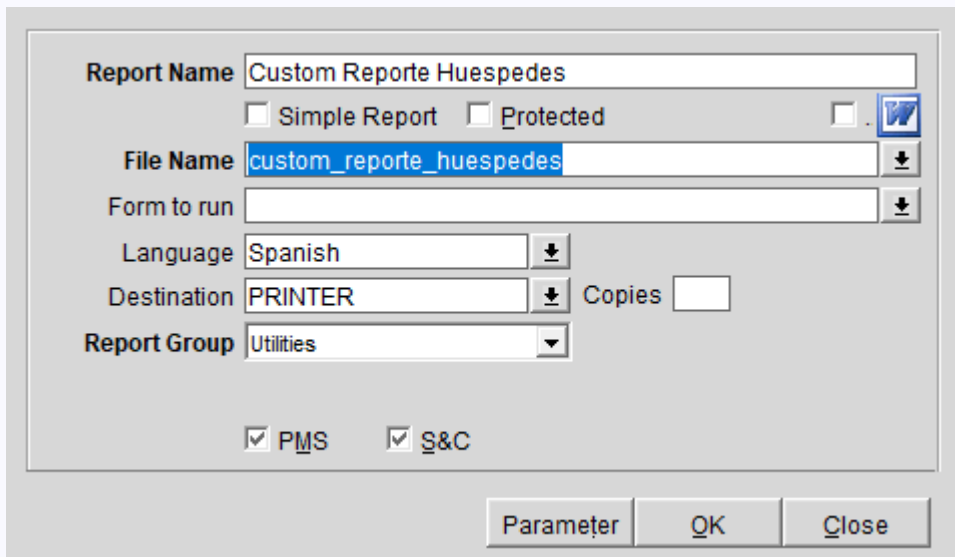
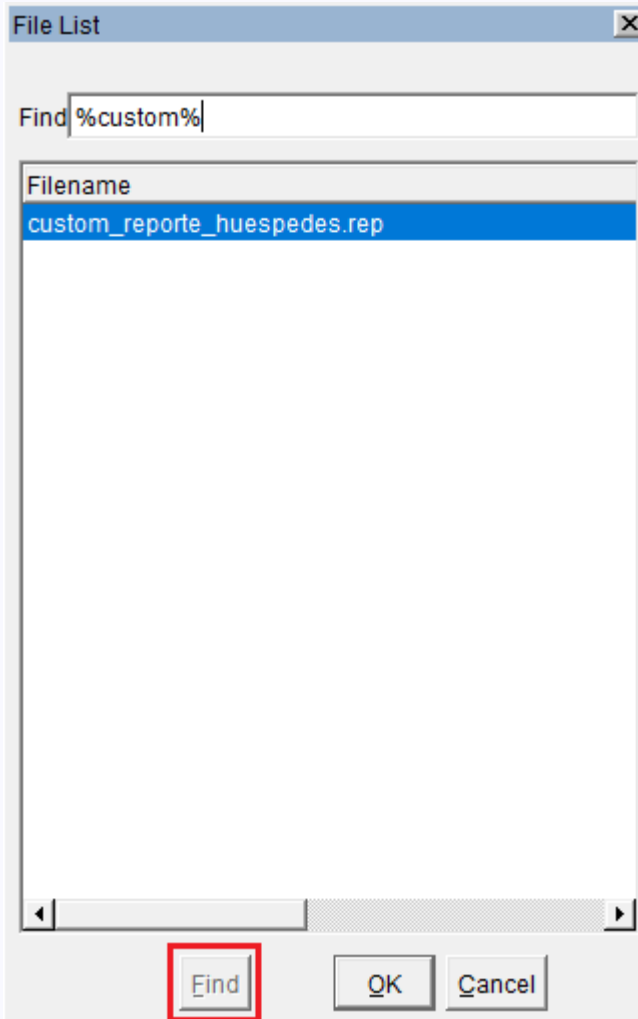
On the "Reports - New" screen, place the name of the report and select a specific "Report Group".

The screenshot shows a configuration dialog box for a report. The fields are as follows:

- Report Name:** Custom Reporte Huespedes
- Options:** Simple Report, Protected, [icon]
- File Name:** [empty text box] [list selection button]
- Form to run:** [empty text box] [list selection button]
- Language:** Spanish [list selection button]
- Destination:** PRINTER [list selection button] Copies: [empty text box]
- Report Group:** Utilities [list selection button]
- Checkboxes:** PMS, S&C

Buttons at the bottom: Parame~~t~~er, OK, Close

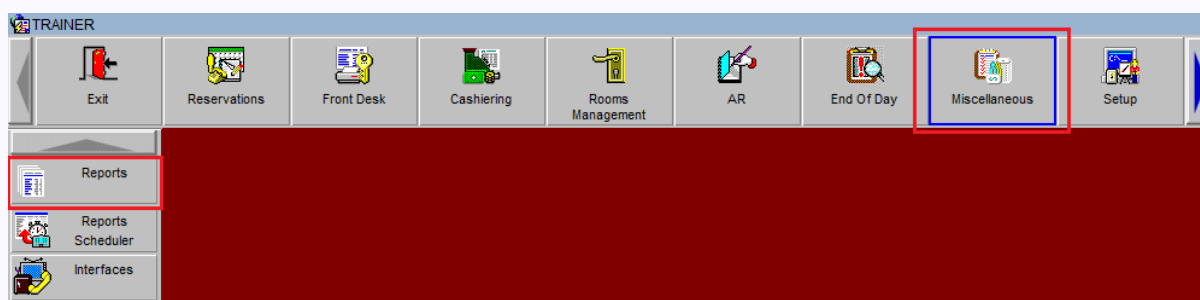
We click on the list selections button associated with "File Name". In the "File List" screen we look for the report file .rep.



We make sure that the report custom_report_huespedes.rep is in the "Reports - Configuration" screen.

REP Name	Report Name	Report Group	S
custom_reporte_huespedes	Custom Reporte Huespedes	Utilities	S

To show the new report, we select the option button "Miscellaneous", option "Reports", the "Reports" screen will be displayed.



In the "Reports" screen find the report "Custom Guest Report" and click on the Ok button.

Report Name	REP Name
Custom Reporte Huespedes	custom_reporte_huespedes

The "Report Parameters" screen will be displayed and click on the "Preview" button.

Custom Reporte Huespedes

Preview Print File Close

The customized report will be displayed



Reporte huéspedes en propiedad

Room	Name	Company	Resv Status	Arrival	Departure
0204	Leo Xuna	EXPEDIA.COM	CHECKED IN	20-MAY-19	21-MAY-19
0204	Sun Danding	EXPEDIA.COM	CHECKED IN	20-MAY-19	21-MAY-19
0212	Hans Aydin Fejido	OXFORD BUSINESS GROUP-FZ-LLC	CHECKED IN	18-MAY-19	20-MAY-19
0214	Rebecca Noelle van Hove	CETIC S.A.	CHECKED IN	19-MAY-19	22-MAY-19
0218	Jianjie Ye	LAMA EVENTOS E VIAGENS LTDA	CHECKED IN	14-MAY-19	20-MAY-19
0218	Lin Wenlin	LAMA EVENTOS E VIAGENS LTDA	CHECKED IN	14-MAY-19	20-MAY-19
0222	Rivaro Gilberto Gonzalez Embry	CLINICA SAN FELIPE S.A.	CHECKED IN	19-MAY-19	24-MAY-19
0302	Gilwan Pereira Cardoso	HAR MAJESTIC CONSTRUCTOR DE CUENOS	CHECKED IN	18-MAY-19	20-MAY-19
0302	Celsa Carla Castro Morales Ribelto Cardoso	HAR MAJESTIC CONSTRUCTOR DE CUENOS	CHECKED IN	18-MAY-19	20-MAY-19
0310	Guillermo Leon	SUN CHEMICAL	CHECKED IN	19-MAY-19	23-MAY-19